

Eastbourne District General Hospital

Kings Drive Eastbourne East Sussex BN21 2UD

13th February 2025 Tel: 0300 131 4500 Website: www.esht.nhs.uk

FOI REF: 25/076

FREEDOM OF INFORMATION ACT

I am responding to your request for information under the Freedom of Information Act. The answers to your specific questions are as follows:

How many scheduled appointments were missed by patients (DNA/Did Not Attend) across all major hospitals (cumulative) within the East Sussex Healthcare NHS Trust in the year 2024?

Hospital	Number of Missed Appointments (DNA), January – December 2024
Conquest Hospital, St Leonard-on-Sea	562
Eastbourne District General Hospital	78
Grand Total	640

If I can be of any further assistance, please do not hesitate to contact me.

Should you be dissatisfied with the Trust's response to your request, you have the right to request an internal review. Please write to the Freedom of Information Department (eshtr.foi@nhs.net), quoting the above reference, within 40 working days. The Trust is not obliged to accept an internal review after this date.

Should you still be dissatisfied with your FOI request, you have the right of complaint to the Information Commissioner at the following address:

The Information Commissioner's Office Wycliffe House Water Lane Wilmslow Cheshire SK9 5AF

Telephone: 0303 123 1113

Yours sincerely

Freedom of Information Department esh-tr.foi@nhs.net