



FOI REF: 25/151

23rd February 2025

Tel: 0300 131 4500
Website: www.esht.nhs.uk

FREEDOM OF INFORMATION ACT

I am responding to your request for information under the Freedom of Information Act. The answers to your specific questions are as follows:

I am interested in certain information held by your organisation regarding your Contract and Income Management Software.

As part of your response, please can you include the following information:

- 1. Who is your current system supplier for your Contract and Income Management Software (normally the stakeholders will be in the trust finance team)?**

[Civica SLAM.](#)

- 2. When does that contract expire (not including optional extensions)?**

[January 2026.](#)

- 3. What is the length of the current contract?**

[Yearly.](#)

- 4. Is it a cloud-hosted or on-premises (hosted on trust servers) solution?**

[On-premises.](#)

- 5. Does your Contract and Income Management Software include in-built analytics and dashboarding tools?**

[No.](#)

Cont.../

6. Is there a limit on additional users and/or do additional users incur additional licence costs?

Yes.

If I can be of any further assistance, please do not hesitate to contact me.

Should you be dissatisfied with the Trust's response to your request, you have the right to request an internal review. Please write to the Freedom of Information Department (esh-tr.foi@nhs.net), quoting the above reference, within 40 working days. The Trust is not obliged to accept an internal review after this date.

Should you still be dissatisfied with your FOI request, you have the right of complaint to the Information Commissioner at the following address:

The Information Commissioner's Office
Wycliffe House
Water Lane
Wilmslow
Cheshire SK9 5AF

Telephone: 0303 123 1113

Yours sincerely

Freedom of Information Department
esh-tr.foi@nhs.net