

Patient Guide for starting a video consultation on Accurx Web

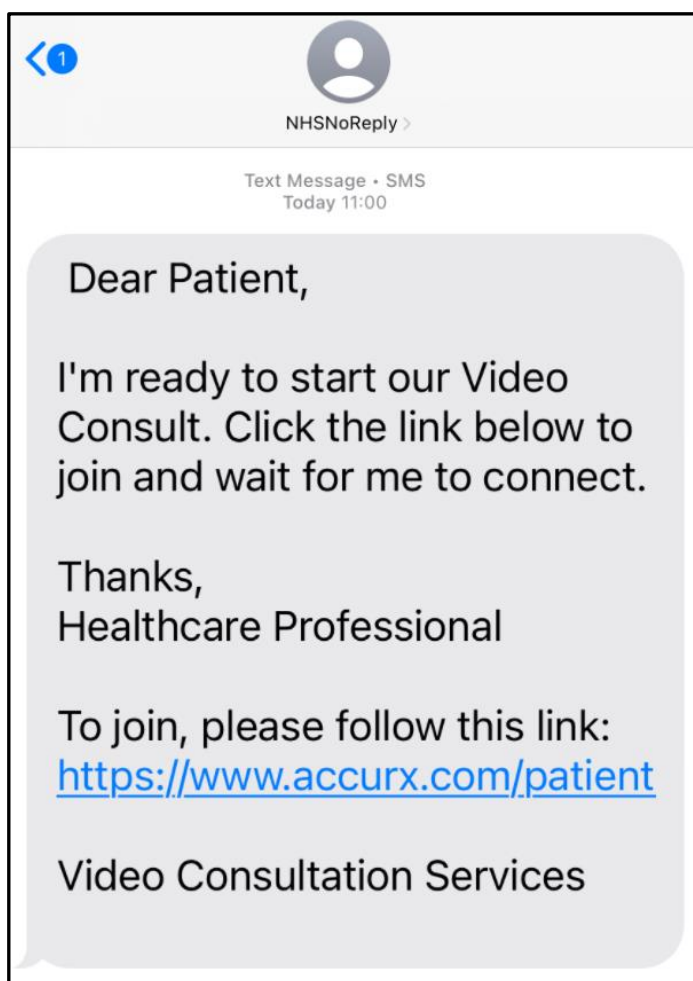
✓ This guide provides step-by-step instructions to assist you in starting your video consultation.

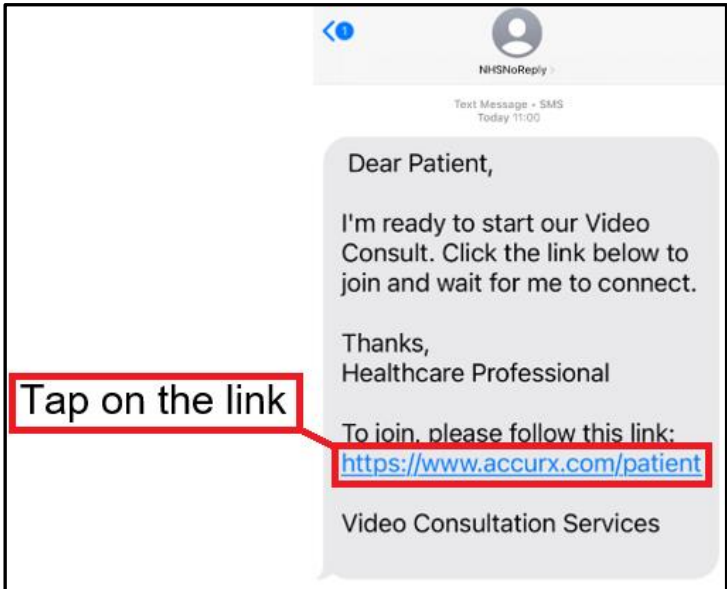
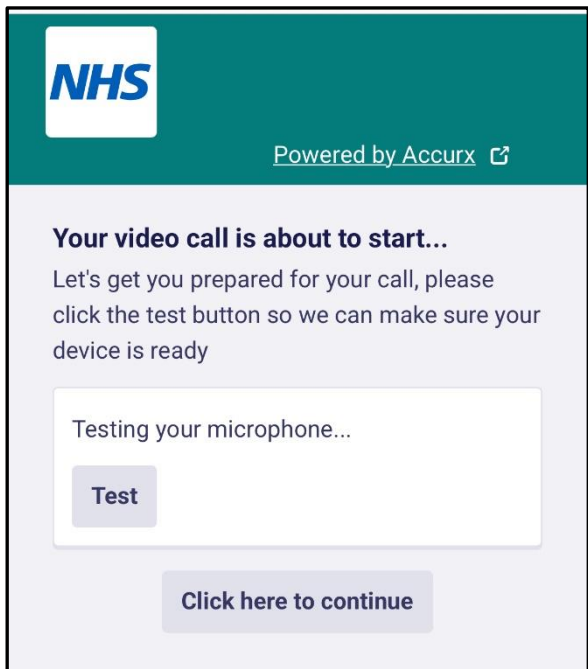
1.

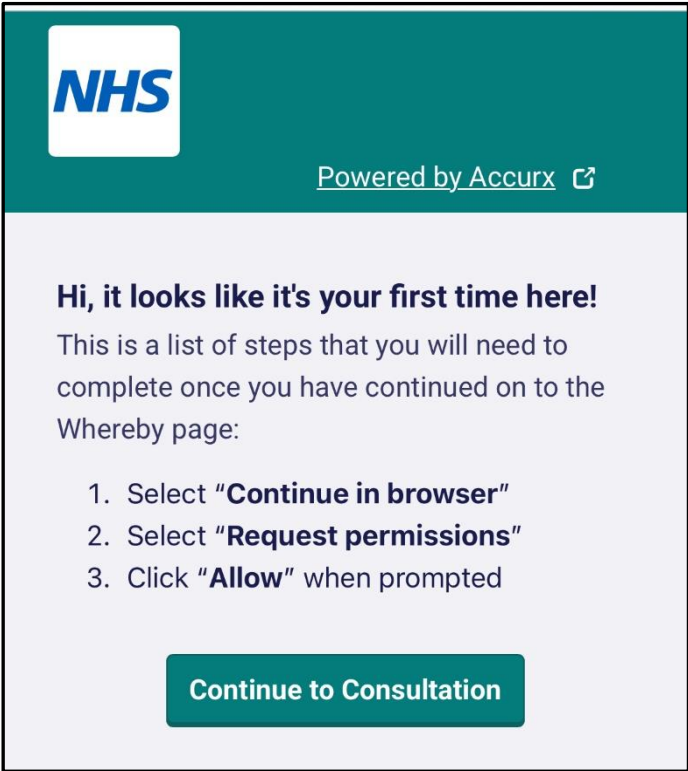
Getting Ready for Your Video Consultation.

Scheduled Consultation:

- You will receive an SMS text message (or email) from 'NHS No Reply' with a link to join the consultation.
- Make sure your mobile phone's volume is turned on, so you don't miss the invite.



2.	<p>Joining the Consultation:</p> <ul style="list-style-type: none"> • Tap or click the link in the text message to open Accurx in your browser. • If you prefer to join the consultation on another device, copy the link in the SMS text message and paste it into the web browser of your chosen device. <p>Technical Tips:</p> <ul style="list-style-type: none"> • Ensure your device has a stable internet connection. • Check that your camera and microphone are working properly. • Find a quiet and well-lit location for the consultation. 	
3.	<p>Technical checks:</p> <ul style="list-style-type: none"> • Tap 'Test' to run through technical checks to ensure your microphone and camera work. • Then, tap on 'Click here to continue'. 	

4.	<p>Starting the Video Call:</p> <ul style="list-style-type: none"> • Check through and allow any permissions, then tap on 'Continue to Consultation' • Your clinician will be waiting for you in the virtual consultation room. 	
5.	<p>For more information:</p> <p>For more information on Accurx Web, guides, or interactive support, click on this link: Accurx for patients Accurx Help Centre. This will take you to the Accurx support pages.</p>	