

FOI REF: 25/141

5th March 2025

Tel: 0300 131 4500
Website: www.esht.nhs.uk

FREEDOM OF INFORMATION ACT

I am responding to your request for information under the Freedom of Information Act. The answers to your specific questions are as follows:

I am writing to request information under the Freedom of Information Act regarding Rostering and Self-Rostering. Please can you complete the below questions:

1. **Please provide the rostering solution used for the below staffing groups. Where more than one supplier is used for each staff group, please provide the name of each supplier.**

- **Medical & Dental**

[Healthroster, CLW, Medirota](#)

- **Nursing & Health Care Assistants**

[Healthroster](#)

- **Scientific, Therapeutic & Technical Staff including of Allied Health Professionals**

[Healthroster](#)

- **Administration and Estates**

[Healthroster](#)

2. **Please list below the staffing groups where e-rostering is currently live and being used?**

[All staff groups.](#)

Cont.../

3. Please tick the below Medical Specialities that are currently rostered on the system

- General Medicine

Yes (Healthroster)

- General Surgery

Yes (Medirota)

- Anaesthetics

Yes (CLW)

- Obstetrics and Gynaecology

Yes (Healthroster)

4. What percentage of workforce are rostered on the system? Please list the percentages by the staffing groups listed below-

- Medical & Dental

80% (across the 3 systems).

- Nursing & Health Care Assistants

100%

- Scientific, Therapeutic & Technical Staff including of Allied Health Professionals

100%

- Administration and Estates

100%

5. What is the contract start date for your rostering supplier/suppliers? Please list the name of the supplier and contract start date.

Healthroster RLDatix Mon-medics 6th July 2024 Medics 31st May 2024

CLW 1st April 2024

Medirota (Urology) 13/08/2024 (Gen Surgery) 1st July 2024

Cont.../

6. What is the contract end date for your rostering supplier/suppliers? Please list the name of the supplier and contract end date.

Healthroster RLDatix Mon-medics 6th July 2027 Medics 31st May 2027
CLW 1st April 2025.
Medirola (Urology) 13th August 2025 (Gen Surgery) 1st July 2025

7. What was the annual cost of your rostering supplier/ suppliers for the financial year 22/23 (April 2022 - March 2023)?

Softcat PLC - £344,000
Rotamap Ltd - £37,000

8. Did the organisation use a framework to procure your rostering supplier/ suppliers? Please state the name of the supplier and framework it was procured from.

Softcat PLC
HealthTrust Europe LLP Enterprise Level ICT Digital Technology Solutions 2023, ComIT 3 HTE-011008

Rotamap Ltd – not applicable – framework not used

9. From the table below please indicate which interfaces are being used and at what frequency?

Clarification was sought with regard to what you are asking for in Q9, and what is meant by 'self-rostering below and confirmation was received as below.

For self rostering, I mean a system where staff can request the shifts they would like to work.

Interface

In/Out	Daily	Weekly	Monthly	Ad Hoc		
ESR Generic Attendance Inbound Interface					Out	In Weekly
ESR Generic Absence Inbound Interface					Out	In Monthly
ESR Generic Outbound Interface					In	
E-Job Planning						
In/Out						
Junior Doctors						
In/Out						
Staffbank / Agency					In/Out	
Identity Provider Servers					In/Out	

Self Rostering

1. Does your organisation use self-rostering? (If yes, please complete the below questions. If no, please ignore)

Yes.

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- 2. Please list below the staffing groups where self- rostering is currently being used?**

Nursing in-patient wards can request a specified number of shifts per roster.

- 3. What percentage of your workforce is currently utilizing self-rostering?**

Approx. 20 - 30%.

- 4. Are manual or technology based mechanisms used to facilitate self-rostering?**

Technology-based.

If I can be of any further assistance, please do not hesitate to contact me.

Should you be dissatisfied with the Trust's response to your request, you have the right to request an internal review. Please write to the Freedom of Information Department (esh-tr.foi@nhs.net), quoting the above reference, within 40 working days. The Trust is not obliged to accept an internal review after this date.

Should you still be dissatisfied with your FOI request, you have the right of complaint to the Information Commissioner at the following address:

The Information Commissioner's Office
Wycliffe House
Water Lane
Wilmslow
Cheshire SK9 5AF

Telephone: 0303 123 1113

Yours sincerely

Freedom of Information Department
esh-tr.foi@nhs.net