

FOI REF: 25/154

17th March 2025

Tel: 0300 131 4500
Website: www.esht.nhs.uk

FREEDOM OF INFORMATION ACT

I am responding to your request for information under the Freedom of Information Act. The answers to your specific questions are as follows:

1. How many of your employees are defined as lone workers or high-risk staff?

[1004 staff members have been identified by services.](#)

2. Who is your current provider of lone worker devices/apps?

[Skyguard Limited T/A Peoplesafe.](#)

3. How did you procure the service (e.g. tender, direct award, framework)?

[Framework.](#)

4. If framework, which framework did you procure through (GCloud, NHS Framework or other)?

[Crown Commercial Services G Cloud 13 RM1557.13.](#)

5. How many devices/apps do you currently pay for?

[We have 704 devices and 400 apps.](#)

6. How much are you paying per device/app?

[Section 17 Notice of Refusal](#)

[Whilst the Trust holds the information requested, it is applying a Section 43\(2\) exemption in relation to this part of the request as the release of the information is likely to prejudice commercial interests of third parties. This is because release of the information could be detrimental to their competitive position in the market.](#)

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In applying the exemption consideration has been given to the public interest in enabling scrutiny of public sector decision making and the general public interest in accountability and transparency.

We have concluded that by sharing the pricing detail could cause harm to the Trust by not gaining best value for money for future contracts.

In this instance, we consider that the public interest in withholding the information is greater than the public interest in disclosing the information.

7. What is the end date for your current contract?

11th August 2025.

8. What is the name and job title of the person or persons managing your lone worker devices/apps?

In accordance with our Freedom of Information Policy we only release the names of staff on Grade 8a and above. The post of Business Support Officer (Lone Worker system lead) is below a Grade 8a and therefore the details requested cannot be provided.

Job title - Business Support Officer (Lone Worker system lead).

If I can be of any further assistance, please do not hesitate to contact me.

Should you be dissatisfied with the Trust's response to your request, you have the right to request an internal review. Please write to the Freedom of Information Department (esh-tr.foi@nhs.net), quoting the above reference, within 40 working days. The Trust is not obliged to accept an internal review after this date.

Should you still be dissatisfied with your FOI request, you have the right of complaint to the Information Commissioner at the following address:

The Information Commissioner's Office
Wycliffe House
Water Lane
Wilmslow
Cheshire SK9 5AF

Telephone: 0303 123 1113

Yours sincerely

Freedom of Information Department
esh-tr.foi@nhs.net