

FOI REF: 25/163

Eastbourne District General Hospital

Kings Drive
Eastbourne
East Sussex
BN21 2UD

12th March 2025

Tel: 0300 131 4500
Website: www.esht.nhs.uk

FREEDOM OF INFORMATION ACT

I am responding to your request for information under the Freedom of Information Act. The answers to your specific questions are as follows:

I am writing to request information under the Freedom of Information Act 2000 regarding the Estates and Facilities Management at the Conquest Hospital in Hastings and Eastbourne District General Hospital.

Could you please provide the following details for each hospital:

Soft Services within Estates and Facilities Management

1. Is your Estates and Facilities Management handled in-house or outsourced?

[In house service.](#)

a. If outsourced, which organisation currently holds the contract, and when is the contract due for review?

[Not applicable.](#)

2. Employee head count of the facilities and estates team?

[The total headcount for Estates & Facilities staff as at 31st January 2025 was 805.](#)

Workforce Management (WFM) and Time & Attendance (T&A) System (Please note: WFM and T&A could be a combined system or two separate systems)

[We use the Trust system – Healthroster Optima.](#)

3. What is your current Workforce Management (WFM) and Time & Attendance (T&A) system?

[Healthroster Optima.](#)

Cont.../

4. When was this system installed?

2012.

5. When does the contract for this system expire?

6th July 2027.

6. If available - the approximate annual contract cost for each system?

£398,401

If I can be of any further assistance, please do not hesitate to contact me.

Should you be dissatisfied with the Trust's response to your request, you have the right to request an internal review. Please write to the Freedom of Information Department (esh-tr.foi@nhs.net), quoting the above reference, within 40 working days. The Trust is not obliged to accept an internal review after this date.

Should you still be dissatisfied with your FOI request, you have the right of complaint to the Information Commissioner at the following address:

The Information Commissioner's Office
Wycliffe House
Water Lane
Wilmslow
Cheshire SK9 5AF

Telephone: 0303 123 1113

Yours sincerely

Freedom of Information Department
esh-tr.foi@nhs.net