



**East Sussex Healthcare**  
NHS Trust

Eastbourne District General Hospital

Kings Drive  
Eastbourne  
East Sussex  
BN21 2UD

FOI REF: 25/189

3<sup>rd</sup> April 2025

Tel: 0300 131 4500  
Website: [www.esht.nhs.uk](http://www.esht.nhs.uk)

**FREEDOM OF INFORMATION ACT**

I am responding to your request for information under the Freedom of Information Act. The answers to your specific questions are as follows:

**Please can you outline how much ESHT spent in postage fees in 2023/24 and 2024/25 to:**

- 1) Post temporary replacement hearing aids to patients while repaired as part of ESHT's hearing aid maintenance programme?**

East Sussex Healthcare NHS Trust does not post temporary replacement hearing aids to patients while hearing aids are being repaired as part of the Trust's hearing aid maintenance programme.

- 2) Return repaired hearing aids to patients as part of ESHT's hearing aid maintenance programme?**

The Trust does not hold this information, as the cost of returning repaired hearing aids only is not recorded.

If I can be of any further assistance, please do not hesitate to contact me.

Should you be dissatisfied with the Trust's response to your request, you have the right to request an internal review. Please write to the Freedom of Information Department ([esh-tr.foi@nhs.net](mailto:esh-tr.foi@nhs.net)), quoting the above reference, within 40 working days. The Trust is not obliged to accept an internal review after this date.

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Should you still be dissatisfied with your FOI request, you have the right of complaint to the Information Commissioner at the following address:

The Information Commissioner's Office  
Wycliffe House  
Water Lane  
Wilmslow  
Cheshire SK9 5AF

Telephone: 0303 123 1113

Yours sincerely

Freedom of Information Department  
[esh-tr.foi@nhs.net](mailto:esh-tr.foi@nhs.net)