

FOI REF: 25/231

8th April 2025

Tel: 0300 131 4500
Website: www.esht.nhs.uk

FREEDOM OF INFORMATION ACT

I am responding to your request for information under the Freedom of Information Act. The answers to your specific questions are as follows:

I would be grateful if you could help in answering our request for information regarding any current office print procurement contracts your organisation may hold.

- 1. Do you have a print contract for your general office printers or multi-functional devices (MFDs), if so, please provide the name of the contract provider?**

[Canon UK Ltd](#)

- 2. Please confirm the start and end date of each contract named in question 1.**

[1st January 2025 – 31st December 2029.](#)

- 3. Please confirm the end date of any extension periods for each contract named in question 1.**

[31st December 2030.](#)

- 4. When do you intend to start re-tendering for each contract named in question 1.**

[Not yet known – this is a new contract.](#)

- 5. How many printers and MFDs are deployed across your organisation?**

[298.](#)

[Cont.../](#)

6. What is your annual output (print and copy) volume (mono and colour) and spend?

Mono usage - 19.4 million and Colour usage 1.8 million.

Section 17 Notice of Refusal

Whilst the Trust holds the spend information requested, it is applying a Section 43(2) exemption in relation to this part of the request as the release of the information is likely to prejudice its commercial interests.

In applying the exemption consideration has been given to the public interest in enabling scrutiny of public sector decision making and the general public interest in accountability and transparency.

We have concluded that sharing commercials could disadvantage the incumbent supplier against their competitors. The information could provide competitors with the suppliers pricing, which could result in these suppliers obtaining a competitive advantage which could result in the Trust not obtaining best value for money.

In this instance, we consider that the public interest in withholding the information is greater than the public interest in disclosing the information.

7. Who is the person(s) within your organisation responsible for these contract(s)? please provide their role/title and contact details?

Chay Poole
Digital Operations Manager

We are unable to provide the contact details of staff as we consider this information to be exempt from release in accordance with section 44 of the Freedom of Information Act (Prohibition on disclosure) and would refer to the Privacy and Electronic Communications EC Directive Regulations 2003 which provide specific rules on electronic communication services, including marketing (by phone, fax, email or text) and keeping communications services secure. We will not provide any information that could result in the transmission of unsolicited communications which may place an unacceptable risk to our email network and could also have a detrimental impact on patient care and treatment.

The contact number for the Trust are accessible on the Trust website <http://www.esht.nhs.uk>.

This is an absolute exemption and there is, therefore, no requirement to consider the public interest.

If I can be of any further assistance, please do not hesitate to contact me.

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Should you be dissatisfied with the Trust's response to your request, you have the right to request an internal review. Please write to the Freedom of Information Department (esh-tr.foi@nhs.net), quoting the above reference, within 40 working days. The Trust is not obliged to accept an internal review after this date.

Should you still be dissatisfied with your FOI request, you have the right of complaint to the Information Commissioner at the following address:

The Information Commissioner's Office
Wycliffe House
Water Lane
Wilmslow
Cheshire SK9 5AF

Telephone: 0303 123 1113

Yours sincerely

Freedom of Information Department
esh-tr.foi@nhs.net