



FOI REF: 25/236

2nd April 2025

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Eastbourne
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BN21 2UD

Tel: 0300 131 4500
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FREEDOM OF INFORMATION ACT

I am responding to your request for information under the Freedom of Information Act. The answers to your specific questions are as follows:

Of all the patients presenting at your largest A&E department with mental ill health (psychiatric, psychological, and/or behavioural disturbances/changes), how many were assessed by a mental health practitioner within one hour of being referred to mental health services? Please provide year by year data between and including 2019 to 2025, and include data up to the end of February 2025.

We are unable answer this question as the timestamp field is not always reliable in recording the true time of the assessment. Therefore, we do not have confidence in the data from the clinical system so are unable to respond to this FOI request.

If I can be of any further assistance, please do not hesitate to contact me.

Should you be dissatisfied with the Trust's response to your request, you have the right to request an internal review. Please write to the Freedom of Information Department (esh-tr.foi@nhs.net), quoting the above reference, within 40 working days. The Trust is not obliged to accept an internal review after this date.

Should you still be dissatisfied with your FOI request, you have the right of complaint to the Information Commissioner at the following address:

The Information Commissioner's Office
Wycliffe House
Water Lane
Wilmslow
Cheshire SK9 5AF

Telephone: 0303 123 1113

Yours sincerely

Freedom of Information Department
esh-tr.foi@nhs.net