



**East Sussex Healthcare**  
NHS Trust

FOI REF: 25/239

Eastbourne District General Hospital

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Eastbourne  
East Sussex  
BN21 2UD

30<sup>th</sup> April 2025

Tel: 0300 131 4500  
Website: [www.esht.nhs.uk](http://www.esht.nhs.uk)

**FREEDOM OF INFORMATION ACT**

I am responding to your request for information under the Freedom of Information Act. The answers to your specific questions are as follows:

**Can you please provide an update on your Trust's Infrastructure, including aspects of Database software, Wifi coverage, and Virtualisation? The questions are in the attached spreadsheet, which I would be grateful if you could fill in.**

Please see the attached document – 'FOI 25-239 – Response'.

If I can be of any further assistance, please do not hesitate to contact me.

Should you be dissatisfied with the Trust's response to your request, you have the right to request an internal review. Please write to the Freedom of Information Department ([esh-tr.foi@nhs.net](mailto:esh-tr.foi@nhs.net)), quoting the above reference, within 40 working days. The Trust is not obliged to accept an internal review after this date.

Should you still be dissatisfied with your FOI request, you have the right of complaint to the Information Commissioner at the following address:

The Information Commissioner's Office  
Wycliffe House  
Water Lane  
Wilmslow  
Cheshire SK9 5AF

Telephone: 0303 123 1113

Yours sincerely

Freedom of Information Department  
[esh-tr.foi@nhs.net](mailto:esh-tr.foi@nhs.net)

1. Do your Trust have a Print Management solution?	Yes/No	Supplier	Contract end date	Total annual spend 2023/2024 [£]
	Yes	Canon	31/12/2029	£448,901.00

2. Regarding your trust's mobile device management (MDM) policy, please provide details for each element below:	Main product	Main Supplier	Total annual spend 2023/2024 [£]	Contract end date	Additional notes
Smartphones	Samsung Knox	EE	£125,000.00	Dec-26	with an option of adding an extra year twice. 3 years +1+1
Tablets	Samsung Knox & Intune	Samsung & Microsoft	PART OF NATIONAL TENANT NO CHARGE TO THE TRUST	N/A	N/A
Other (please specify):					

3. For each element of IT infrastructure below, please provide the requested details:	In house or outsourced	Main product	Total annual spend 2023/2024 [£]	Contract end date	Additional notes
- Desktop management	In house	Microfocus ZenWorks	£73,000.00	31/10/2025	
- Networking					NO CONTRACT AS ORDERED THROUGH CAPITAL, PURCHASED WITH OTHER ITEMS AS PART OF CAPITAL PROGRAMME SO CANNOT SPLIT OUT COSTS
	In house	HPIMC	SEE NOTES	SEE NOTES	
-Data Centre: hardware	In house	Zabbix	NO CHARGE TO THE TRUST	n/a	
-Server management	In house	Microfocus ZenWorks	£70,000.00	31/12/2025	
- IT/cyber security support supplier?	In house	Core to cloud	£168,000.00	17/12/2026	

4a. What percentage of your servers are virtualised?	% Virtualised	Main supplier	Additional notes
Do you have applications that cannot run in a virtualised or cloud environment?	90%	Vmware	
DEFINITION: A virtual server re-creates the functionality of a dedicated physical server. It exists transparently to users as a partitioned space inside a physical server.			

4b. In relation to your trust's virtual servers, please provide the requested information.	Number of servers	Owned or Leased	Average age of servers	Main supplier	Total annual spend 2023/2024 [£]	Additional notes
	414	Owned or Leased	4	Vmware	£200,000.00	

5. Does your trust have any virtualised desktops?	Main product	Main supplier	Total annual spend 2023/2024 [£]	Number of virtual desktops	Contract end date	Additional notes
DEFINITION: A virtual desktop is a preconfigured image of operating systems and applications in which the desktop environment is separated from the physical device used to access it. Users can access their virtual desktops remotely over a network.	Not Applicable	Not Applicable	Not Applicable	Not Applicable	Not Applicable	Not Applicable

6. If your organisation does not have virtualised desktops, are you planning to implement any within the next two years?	Yes/No	Preferred supplier	Expected number	Additional notes
Where you plan to implement new virtualised desktops, please provide details as requested	Yes	Azure	200	

7a. Do you have patient/staff visitor/corporate Wifi access?	Yes/No
	Yes

7b. If yes, what percentage of your hospital sites is covered by WIFI? E.g. 10% of Hospital A, 65% of Site B	Percentage (%)
	100

8. Please outline your trust's WiFi coverage for each element listed below:	Patient WiFi coverage	Staff WiFi coverage
Community wide (e.g. CoIN - Community of Interest Network)	80%	80%
Enterprise wide (whole campus)	100	100
Main building only	100	100
Sections of building(s) only	100	100
Mobile phone signal enabled through WiFi	Yes	Yes
No wireless networks are used in the trust	Not Applicable	Not Applicable

9. Does your trust use database software?	Main supplier	Total annual spend 2023/2024 [£]	Contract end date
DEFINITION: Database software is a software program or utility used for creating, editing and maintaining database files and records. This type of software allows users to store data in the form of structured fields, tables and columns, which can then be retrieved directly and/or through programmatic access.	Microsoft Sequel	£90,000.00	31/07/2025

10. How many people are in your IT department?	Number
	89.5 WTE