

FOI REF: 25/412

24th June 2025

Tel: 0300 131 4500
Website: www.esht.nhs.uk

FREEDOM OF INFORMATION ACT

I am responding to your request for information under the Freedom of Information Act. The answers to your specific questions are as follows:

1. **The number of internet outages experienced at any of your trust's sites between 1 June 2024 and 1 June 2025 that lasted longer than 4 hours.**

In terms of network outage to the whole of East Sussex Healthcare NHS Trust's estate, there has been non in this period of the 1 June 2024 and 1 June 2025.

2. **For each incident, please include:**

- a. **The date and duration of the outage**
- b. **The affected site(s)**
- c. **The primary cause, if known (e.g., equipment failure, external provider issue, cyber incident) (If easily obtainable)**
- d. **Any significant operational impacts, such as disruptions to clinical systems or patient care (If easily obtainable)**

[Not applicable.](#)

If I can be of any further assistance, please do not hesitate to contact me.

Should you be dissatisfied with the Trust's response to your request, you have the right to request an internal review. Please write to the Freedom of Information Department (esh-tr.foi@nhs.net), quoting the above reference, within 40 working days. The Trust is not obliged to accept an internal review after this date.

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Should you still be dissatisfied with your FOI request, you have the right of complaint to the Information Commissioner at the following address:

The Information Commissioner's Office
Wycliffe House
Water Lane
Wilmslow
Cheshire SK9 5AF

Telephone: 0303 123 1113

Yours sincerely

Freedom of Information Department
esh-tr.foi@nhs.net