

FOI REF: 25/454

1st July 2025

Eastbourne District General Hospital

Kings Drive Eastbourne East Sussex BN21 2UD

Tel: 0300 131 4500 Website: www.esht.nhs.uk

FREEDOM OF INFORMATION ACT

I am responding to your request for information under the Freedom of Information Act. The answers to your specific questions are as follows:

Please provide the following information. (For the purposes of this FOI, 'night' means 8pm-6am).

1) The number of patient complaints received in calendar year 2024 that relate specifically to maternity and obstetric care in total.

14.

2) The number of patient complaints received in calendar year 2024 that relate specifically to maternity and obstetric care at night.

East Sussex Healthcare NHS Trust does not record whether patient complaints related specifically to maternity and obstetric care at night, therefore we do not hold this information.

3) The number of agency staff (including nurses, doctors, and allied health professionals) used on maternity wards in total in calendar year 2024.

None, agency staff are not used on maternity wards.

4) The number of agency staff (including nurses, doctors, and allied health professionals) used on maternity wards at night in total in calendar year 2024.

None, agency staff are not used on maternity wards.

If I can be of any further assistance, please do not hesitate to contact me.

Should you be dissatisfied with the Trust's response to your request, you have the right to request an internal review. Please write to the Freedom of Information Department (<u>eshtr.foi@nhs.net</u>), quoting the above reference, within 40 working days. The Trust is not obliged to accept an internal review after this date.

Should you still be dissatisfied with your FOI request, you have the right of complaint to the Information Commissioner at the following address:

The Information Commissioner's Office Wycliffe House Water Lane Wilmslow Cheshire SK9 5AF

Telephone: 0303 123 1113

Yours sincerely

Freedom of Information Department esh-tr.foi@nhs.net