

FOI REF: 25/522

13th August 2025

Tel: 0300 131 4500
Website: www.esht.nhs.uk

FREEDOM OF INFORMATION ACT

I am responding to your request for information under the Freedom of Information Act. The answers to your specific questions are as follows:

I would like to request additional information relating to the inspection and maintenance of any of the following systems under LOLER regulations:

- **Patient lifting hoists / slings**
- **Bath hoists**
- **Stand aids**
- **Other disability hoists**
- **Track hoists**
- **Any other equipment used to lift people in a medical setting**

Please could you provide the following information:

1) Who currently provides the above-mentioned services?

[Inspection is carried out by Caretech, LOLER examination is carried out by Allianz.](#)

2) Is there an existing contract in place that governs the provision of these services?

[Yes.](#)

3) If so, when is the current contract due to expire?

[Caretech contract expires 30th April 2027.](#)

[Allianz contract expires 31st December 2025.](#)

Cont.../

4) Is there an extension clause in the current contract?

Caretech No.

Allianz Yes, option for 2 years.

5) What is the current contract value annually?

Caretech £6,278.39 per annum

AON (Allianz) £27,717.00

6) How was the contract awarded?

Caretech via supply chain.

AON (Allianz) via framework quotation.

7) Who oversaw the contract award? Please provide a phone number / email address.

The Estates Manager and the Trust's Procurement Team.

We are unable to provide the contact details of staff as we consider this information to be exempt from release in accordance with section 44 of the Freedom of Information Act (Prohibition on disclosure) and would refer to the Privacy and Electronic Communications EC Directive Regulations 2003 which provide specific rules on electronic communication services, including marketing (by phone, fax, email or text) and keeping communications services secure. We will not provide any information that could result in the transmission of unsolicited communications which may place an unacceptable risk to our email network and could also have a detrimental impact on patient care and treatment.

The contact number for the Trust are accessible on the Trust website <http://www.esht.nhs.uk>.

This is an absolute exemption and there is, therefore, no requirement to consider the public interest.

8) Is there any intention to release a tender for the above-mentioned services in the foreseeable future? If so, kindly provide an estimated timeline or relevant details.

Not in the foreseeable future.

9) If applicable, please provide information of which main contractor provides Hard FM services.

Not applicable.

If I can be of any further assistance, please do not hesitate to contact me.

Should you be dissatisfied with the Trust's response to your request, you have the right to request an internal review. Please write to the Freedom of Information Department (esh-tr.foi@nhs.net), quoting the above reference, within 40 working days. The Trust is not obliged to accept an internal review after this date.

Should you still be dissatisfied with your FOI request, you have the right of complaint to the Information Commissioner at the following address:

The Information Commissioner's Office
Wycliffe House
Water Lane
Wilmslow
Cheshire SK9 5AF

Telephone: 0303 123 1113

Yours sincerely

Freedom of Information Department
esh-tr.foi@nhs.net