

FOI REF: 25/530

27th August 2025**Eastbourne District General Hospital**Kings Drive
Eastbourne
East Sussex
BN21 2UD

Tel: 0300 131 4500

Website: www.esht.nhs.uk**FREEDOM OF INFORMATION ACT**

I am responding to your request for information under the Freedom of Information Act. The answers to your specific questions are as follows:

I am requesting the following information regarding your Therapy and Community Rehabilitation services, including Occupational Therapy, Physiotherapy, Speech and Language Therapy, and Dietetics:

- 1. Are any of these services currently delivered by external providers through:**

**Insourcing
Outsourcing
Subcontracting**

For each external provider currently engaged, please provide:

- a. Name of the provider**
- b. Type of engagement (insourced, outsourced, subcontracted)**
- c. Service(s) provided**
- d. Contract start date**
- e. Contract end date or review date**
- f. Annual contract value or total spend to date Volume of activity delivered (e.g. number of patients seen, sessions delivered, or hours worked) Performance metrics or KPIs, if available**
- g. Was the contract awarded via a framework or open tender? If so, please specify which framework (e.g. NHS SBS, HealthTrust Europe, etc.).**

[Please see the attached document 'FOI 25-530 Q1' and note that we are applying S43\(2\) to the volume of activity delivered.](#)

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Whilst the Trust holds the information requested, it is applying a Section 43(2) exemption in relation to this part of the request as the release of the information is likely to prejudice its commercial interests.

In applying the exemption consideration has been given to the public interest in enabling scrutiny of public sector decision making and the general public interest in accountability and transparency.

We have concluded that sharing commercials could disadvantage the incumbent supplier against their competitors. The information could provide competitors with the suppliers pricing, which could result in these suppliers obtaining a competitive advantage which could result in the Trust not obtaining best value for money.

In this instance, we consider that the public interest in withholding the information is greater than the public interest in disclosing the information.

- 2. Who is the internal lead responsible for managing these contracts? Please provide their job title and department.**

Angela Alletson
Head of Procurement

- 3. Who do the external providers report into operationally within your organisation? (e.g. Clinical Lead, Service Manager)**

Please see the attached document 'FOI 25-530 Q1'.

- 4. Are there any current or upcoming plans to procure additional external support for these services in the next 12 months?**

No upcoming plans.

Have you experienced any challenges in meeting waiting time targets or service demand in these areas over the past 12 months?

If I can be of any further assistance, please do not hesitate to contact me.

Should you be dissatisfied with the Trust's response to your request, you have the right to request an internal review. Please write to the Freedom of Information Department (esh-tr.foi@nhs.net), quoting the above reference, within 40 working days. The Trust is not obliged to accept an internal review after this date.

Should you still be dissatisfied with your FOI request, you have the right of complaint to the Information Commissioner at the following address:

The Information Commissioner's Office
Wycliffe House
Water Lane
Wilmslow
Cheshire SK9 5AF

Telephone: 0303 123 1113

Yours sincerely

Freedom of Information Department
esh-tr.foi@nhs.net

FOI 25/530 - East Sussex Healthcare NHS Trust

Provider	Insourcing / Outsourcing	Service Provided	Current contract start date	Current contract end	Annual spend	Award Type	Contact
1a	1b	1c	1d	1e	1f	1g	3.
4Front Physiotherapy Ltd	Outsourcing	Physiotherapy	01/12/2024	31/03/2026	£637,000.00	Direct Award PSR - not framework	Neil Waller - EMSK Lead
Portland Physiotherapy & Sports Inj Clin	Outsourcing	Physiotherapy	01/12/2024	31/03/2026	£35,000.00	Direct Award PSR - not framework	
Southdowns Physiotherapy Ltd	Outsourcing	Physiotherapy	01/12/2024	31/03/2026	£224,000.00	Direct Award PSR - not framework	
Wadhurst and Crowborough Physiotherapy	Outsourcing	Physiotherapy	01/12/2024	31/03/2026	£157,000.00	Direct Award PSR - not framework	
Horder Health Care	Outsourcing	Physiotherapy	01/12/2024	31/03/2026	£970,000.00	Direct Award PSR - not framework	
The Chasely Trust	Outsourcing	Physiotherapy	01/04/2025	31/03/2026	£45,000.00	3 quotes obtained - not framework	Magda Barker, General Manager - Planned Care Services (Therapies) - CHIC Division