



# East Sussex Healthcare NHS Trust

Eastbourne District General Hospital

Kings Drive  
Eastbourne  
East Sussex  
BN21 2UD

FOI REF: 25/571

28<sup>th</sup> August 2025

Tel: 0300 131 4500  
Website: [www.esht.nhs.uk](http://www.esht.nhs.uk)

## FREEDOM OF INFORMATION ACT

I am responding to your request for information under the Freedom of Information Act. The answers to your specific questions are as follows:

**I would like to request the following information relating to temporary staffing within the trust, covering the following staff groups:**

**Community Psychiatric Nurses (CPNs)  
Registered Mental Health Nurses (RMNs)  
Registered General Nurses (RGNs)  
Occupational Therapists (OTs)  
Pharmacists**

### **1 – Agency Spend**

**Please provide the total agency spend for the last full financial year (or the most recent available 12-month period) for each of the above staff groups.**

<b>Community Psychiatric Nurses (CPNs)</b>	<b>£0</b>
<b>Registered Mental Health Nurses (RMNs)</b>	<b>£3,959</b>
<b>Registered General Nurses (RGNs)</b>	<b>£3,278,990</b>
<b>Occupational Therapists (OTs)</b>	<b>£0</b>
<b>Pharmacists</b>	<b>£0</b>

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## 2 – Agency Hourly Charge Rates

For each staff group, please provide the following:

- a. The average hourly charge rate paid to agencies
- b. The highest hourly charge rate paid
- c. The lowest hourly charge rate paid

Please see below for the rate paid to all agencies:

	RMNs	RGNs	
		Band 5	Band 6
Day	£24.06	£24.06	£29.78
Night / Saturday	£31.29	£31.29	£38.71
Sunday / Bank Holiday	£38.51	£38.51	£47.65

## 3 – Agency Supply and PSL Structure

- a. Please list the recruitment agencies currently supplying the Trust for these staff groups.

Candy Healthcare
Cromwell
Evergood
ID Medical
Medicspro
Medicure
MedPure
MyLocum
National Locums
Staffing Professionals
TFS
The Placement Group
Yourworld

- b. **Please confirm which agencies are on your Preferred Supplier List (PSL).**

<a href="#">Altrix</a>
<a href="#">Aspect Healthcare</a>
<a href="#">Candy Healthcare</a>
<a href="#">Cromwell</a>
<a href="#">Evergood</a>
<a href="#">ID Medical</a>
<a href="#">IMS</a>
<a href="#">London Healthcare Locums</a>
<a href="#">Medicspro</a>
<a href="#">Medicure</a>
<a href="#">Medilink</a>
<a href="#">MedPure</a>
<a href="#">Medsol</a>
<a href="#">MyLocum</a>
<a href="#">National Locums</a>
<a href="#">NC Healthcare</a>
<a href="#">Staffing Professionals</a>
<a href="#">TFS</a>
<a href="#">The Placement Group</a>
<a href="#">Yourworld</a>

- c. **Please outline how your PSL operates, including:**

- **Whether it is tiered**
- **Which agencies are on which tiers**

[All agencies are on the same tier.](#)

#### **4 – Breakdown of Agency Spend and Hours Worked**

**For each recruitment agency supplying staff, please provide:**

- The total spend with that agency in the last full financial year (or most recent 12-month period)**
- The total number of hours worked by agency staff from that supplier during the same period**

[Please see the attached document 'FOI 25-571 - Q4 Response'.](#)

#### **5 – Bank Staffing**

- Please provide the total spend on internal bank staff for the last full financial year, broken down by the above staff groups.**

[Financial Year 2024/25 spend on Bank Registered Nurses: £9,304,520.](#)

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Please note: a single expense code is used for all Bank Registered Nurses (RGN, RMN etc) and no reporting is available to provide finer granularity).

- b. Please provide the average hourly rate paid to bank workers in each group.**

#### Section 17 Notice of Refusal

Whilst the Trust holds the information requested, it is applying a Section 43(2) exemption in relation to this part of the request as the release of the information is likely to prejudice its commercial interests.

In applying the exemption consideration has been given to the public interest in enabling scrutiny of public sector decision making and the general public interest in accountability and transparency.

We have concluded that by providing the hourly rate paid to bank workers could cause harm to the Trust as Agencies may use this information across the ICS to request increased rates to ESH and other Trusts, putting supply at risk.

In this instance, we consider that the public interest in withholding the information is greater than the public interest in disclosing the information.

### 6 – Internal Temporary Staffing Team

**Please confirm the annual cost of running the internal temporary staffing/recruitment team, including salaries, overheads, and any relevant platform/technology costs.**

£330,632.

### 7 – NHSP Spend

**Please confirm the total spend with NHS Professionals (NHSP) for the last full financial year (or most recent 12 months).**

Not applicable.

### 8 – Staff Bank Contact Details

**Please confirm the email address and name of the individual responsible for onboarding framework agencies providing cost saving solutions.**

Laura Ransom  
Temporary Workforce and Volunteer Services Manager  
[Esh-tr.bankstaff@nhs.net](mailto:Esh-tr.bankstaff@nhs.net)

If I can be of any further assistance, please do not hesitate to contact me.

Should you be dissatisfied with the Trust's response to your request, you have the right to request an internal review. Please write to the Freedom of Information Department ([esh-tr.foi@nhs.net](mailto:esh-tr.foi@nhs.net)), quoting the above reference, within 40 working days. The Trust is not obliged to accept an internal review after this date.

Should you still be dissatisfied with your FOI request, you have the right of complaint to the Information Commissioner at the following address:

The Information Commissioner's Office  
Wycliffe House  
Water Lane  
Wilmslow  
Cheshire SK9 5AF

Telephone: 0303 123 1113

Yours sincerely

Freedom of Information Department  
[esh-tr.foi@nhs.net](mailto:esh-tr.foi@nhs.net)

**25/571 - East Sussex Healthcare NHS Trust**

<b>Agency</b>	<b>Q4a: Spend</b>	<b>Q4b:</b>
	<b>April 2024 to March 2025</b>	<b>Booked Hours</b>
Altrix	£34,750	952.00
Aspect	£123,150	2,826.25
Bleep360	£2,979	69.00
BNA	£369	11.50
Candy	£37,616	976.50
Cromwell	£150,152	4,241.50
Day Webster	£83,211	1,885.50
Evergood	£79,385	2,204.00
Hojona	£14,359	115.00
ID Medical	£699,569	18,031.25
IMC	£980	23.00
IMS	£3,331	126.50
London Healthcare Locums	£39,619	697.50
Medicspro	£450,925	10,035.50
Medicure	£125,362	2,816.75
Medilink	£1,093	23.00
MedPure	£224,308	6,584.50
Medsol	£28,359	330.75
MyLocum	£95,500	1,955.00
National Locums	£23,347	418.00
NC Healthcare	£51,375	1,388.00
PE Global	£8,785	131.00
Pertemps	£4,819	115.00
Pulse	£27,570	590.75
Sanctuary	£10,002	272.50
Sirona	£26,842	615.00
SmartCash	£42,240	769.75
Soleus	£8,030	209.00
Staffing Prof	£157,598	3,699.00
SupplyCare	£1,445	40.25
TFS	£326,905	8,373.75
The Placement Group	£75,273	2,068.50
TrustCare	£2,129	75.75
Unity	£10,162	172.00
Yourworld	£311,410	6,604.75

<b>RMN</b>	£3,959
<b>RGN</b>	£3,278,990
<b>Total</b>	<b>£3,282,949</b>