

FOI REF: 25/632

27th August 2025

Eastbourne District General Hospital

Kings Drive
Eastbourne
East Sussex
BN21 2UD

Tel: 0300 131 4500
Website: www.esht.nhs.uk

FREEDOM OF INFORMATION ACT

I am responding to your request for information under the Freedom of Information Act. The answers to your specific questions are as follows:

- 1) Whether individual photographers, or representatives from any newborn photography companies, are present on the hospital's postnatal ward.**

No.

If "yes", please provide:

- a) The names of these companies or individuals.**

Not applicable.

- b) The date since which these companies have been present on the ward.**

Not applicable.

- c) The hours and days of the week when these companies are present on the ward.**

Not applicable.

- d) Full copies of all training or guidance materials provided by the hospital to the photographers, including (but not limited to) how they should interact with patients when on the ward, how to obtain consent from patients, and safeguarding training.**

Not applicable.

- e) Details of whether the hospital conducts DBS checks or other background checks on these photographers.**

Not applicable.

Cont.../

- f) **Details of the financial arrangements between the hospital and the photography companies, including (but not limited to) the amount paid by the photographers or photography companies to the hospital. Please break this down by calendar year, from the starting date of the hospital's contract with the company.**

Not applicable.

- g) **Has the hospital received any complaints from patients or their families about the behaviour of photographers?**

Not applicable.

If yes, please provide:

- i) **The number of complaints received, broken down by calendar year, from the starting date of the hospital's contract with the company.**

Not applicable.

- ii) **If available, the anonymised content of the complaints.**

Not applicable.

- iii) **Details of any action taken by the hospital as a result of these complaints.**

Not applicable.

If I can be of any further assistance, please do not hesitate to contact me.

Should you be dissatisfied with the Trust's response to your request, you have the right to request an internal review. Please write to the Freedom of Information Department (esh-tr.foi@nhs.net), quoting the above reference, within 40 working days. The Trust is not obliged to accept an internal review after this date.

Should you still be dissatisfied with your FOI request, you have the right of complaint to the Information Commissioner at the following address:

The Information Commissioner's Office
Wycliffe House
Water Lane
Wilmslow
Cheshire SK9 5AF

Telephone: 0303 123 1113

Yours sincerely

Freedom of Information Department
esh-tr.foi@nhs.net