

FOI REF: 25/638

3rd October 2025

Eastbourne District General Hospital
Kings Drive
Eastbourne
East Sussex
BN21 2UD

Tel: 0300 131 4500
Website: www.esht.nhs.uk

FREEDOM OF INFORMATION ACT

I am responding to your request for information under the Freedom of Information Act. The answers to your specific questions are as follows:

Please include the following information for the following financial years 2022/23, 2023/24 and 2024/25:

- 1) **Trust's overall spending on Translation and Interpreting services.**

2022/23	2023/24	2024/25	Total
£77,856	£102,990	£124,525	£305,371

- 2) **Total translators employed by the Trust.**

None.

- 3) **The hourly pay for in-house interpreters.**

Not applicable.

- 4) **What languages do they cover?**

Not applicable.

- 5) **Total number of in-person/face to face interpreting sessions booked (break down by language and clinical area).**

Clarification was sought with regard to whether your questions relate to in-house interpreting activity? and confirmation was received that you require the following:

You would like both.

Our interpretation of your response "both" suggests that you are looking for data on in-house interpreting for both questions, which would be zero as we do not have in-house interpreting.

- 6) **How many appointments or procedures have had to be rescheduled/cancelled due to interpreter.**

Clarification was sought with regard to whether your questions relate to in-house interpreting activity and confirmation was received that you require the following:

You would like both.

Please see response for Q5.

If I can be of any further assistance, please do not hesitate to contact me.

Should you be dissatisfied with the Trust's response to your request, you have the right to request an internal review. Please write to the Freedom of Information Department (esh-tr.foi@nhs.net), quoting the above reference, within 40 working days. The Trust is not obliged to accept an internal review after this date.

Should you still be dissatisfied with your FOI request, you have the right of complaint to the Information Commissioner at the following address:

The Information Commissioner's Office
Wycliffe House
Water Lane
Wilmslow
Cheshire SK9 5AF

Telephone: 0303 123 1113

Yours sincerely

Freedom of Information Department
esh-tr.foi@nhs.net