

FOI REF: 25/825

11th December 2025

Eastbourne District General Hospital

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Eastbourne
East Sussex
BN21 2UD

Tel: 0300 131 4500

Website: www.esht.nhs.uk

FREEDOM OF INFORMATION ACT

I am responding to your request for information under the Freedom of Information Act. The answers to your specific questions are as follows:

I am writing to request information held by your Trust regarding incidents of lost, delayed, or unprocessed cancer referrals.

1. Patient Safety Incident Reports (Datix or equivalent system).

For the period 1 January 2022 to 31 December 2024, please state the total number of incidents recorded on your Trust's Datix (or equivalent incident reporting system) relating to lost, delayed, or unprocessed cancer referrals, including urgent suspected cancer ("2-week wait") referrals.

For each such incident, please provide (where available and without breaching personal data exemptions):

- **The year and month of occurrence**
- **Whether the incident generated a Patient Safety Incident Investigation (formerly termed SUI or serious untoward incident).**
- **A brief description or summary of the incident category.**

[Please see attached document - FOI 25-825 Incidents and SIs Cancer Referrals DWEB and DCIQ.](#)

2. Serious Incidents / Serious Untoward Incidents (SIs/SUIs)/ Patient Safety Incident Investigations

For the same period (1 January 2022 – 31 December 2024) please provide the number of Serious Incidents (SIs)/ Serious Untoward Incidents (SUIs) or Patient Safety Incident Investigations recorded by the Trust that relate to lost, delayed, or unprocessed cancer referrals.

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For each SI/SUI, please include (where available):

- **The year and month of occurrence.**
- **The category or title of the incident.**
- **The recorded harm level, if known.**
- **If any summary reports, learning reviews, or board papers summarising such incidents are publicly available, please provide a link or reference rather than the full document.**

Please see attached document - FOI 25-825 Incidents and SIs Cancer Referrals DWEB and DCIQ.

If I can be of any further assistance, please do not hesitate to contact me.

Should you be dissatisfied with the Trust's response to your request, you have the right to request an internal review. Please write to the Freedom of Information Department (esh-tr.foi@nhs.net), quoting the above reference, within 40 working days. The Trust is not obliged to accept an internal review after this date.

Should you still be dissatisfied with your FOI request, you have the right of complaint to the Information Commissioner at the following address:

The Information Commissioner's Office
Wycliffe House
Water Lane
Wilmslow
Cheshire SK9 5AF

Telephone: 0303 123 1113

Yours sincerely

Freedom of Information Department
esh-tr.foi@nhs.net

FOI 25/825 - East Sussex Healthcare NHS Trust
Lost, Delayed or Unprocessed Cancer Referrals
Patient Safety Incident Reports - For The Period 1 January 2022 to 31 December 2024

Incident Date	Incident Type	Generated a Patient Safety Incident Investigation?
April 2022	Access - Inappropriate admission, referral to hospital, patient transfer or discharge	N
May 2022	Treatment - Delayed referral, assessment or treatment of patient	N
May 2022	Treatment - Delayed referral, assessment or treatment of patient	N
May 2022	Treatment - Delayed referral, assessment or treatment of patient	N
June 2022	Treatment - Delayed referral, assessment or treatment of patient	N
June 2022	Treatment - Delayed referral, assessment or treatment of patient	N
June 2022	Treatment - Delayed referral, assessment or treatment of patient	N
June 2022	Treatment - Delayed referral, assessment or treatment of patient	N
July 2022	Treatment - Delayed referral, assessment or treatment of patient	N
August 2022	Treatment - Delayed referral, assessment or treatment of patient	N
October 2022	Treatment - Delayed referral, assessment or treatment of patient	N
October 2022	Treatment - Delayed referral, assessment or treatment of patient	N
October 2022	Referrals triaged after more than 4 weeks	N
October 2022	Treatment - Delayed referral, assessment or treatment of patient	N
October 2022	Treatment - Inappropriate referral, advice or treatment given to patient	N
November 2022	Treatment - Delayed referral, assessment or treatment of patient	N
November 2022	Treatment - Delayed referral, assessment or treatment of patient	N
December 2022	Treatment - Delayed referral, assessment or treatment of patient	N
January 2023	Treatment - Delayed referral, assessment or treatment of patient	N

Incident Date	Incident Type	Generated a Patient Safety Incident Investigation?
January 2023	Treatment - Delayed referral, assessment or treatment of patient	N
January 2023	Treatment - Inappropriate referral, advice or treatment given to patient	N
March 2023	Access - Inappropriate admission, referral to hospital, patient transfer or discharge	N
May 2023	Treatment - Delayed referral, assessment or treatment of patient	N
May 2023	Treatment - Delayed referral, assessment or treatment of patient	N
June 2023	Treatment - Delayed referral, assessment or treatment of patient	N
June 2023	Treatment - Inappropriate referral, advice or treatment given to patient	N
June 2023	Treatment - Inappropriate referral, advice or treatment given to patient	N
June 2023	Treatment - Inappropriate referral, advice or treatment given to patient	N
June 2023	Treatment - Delayed referral, assessment or treatment of patient	N
July 2023	Treatment - Delayed referral, assessment or treatment of patient	N
July 2023	Treatment - Delayed referral, assessment or treatment of patient	N
July 2023	Treatment - Delayed referral, assessment or treatment of patient	N
August 2023	Treatment - Delayed referral, assessment or treatment of patient	N
August 2023	Treatment - Delayed referral, assessment or treatment of patient	N
August 2023	Access - Inappropriate admission, referral to hospital, patient transfer or discharge	N
September 2023	Treatment - Delayed referral, assessment or treatment of patient	N
September 2023	Treatment - Delayed referral, assessment or treatment of patient	N
September 2023	Treatment - Delayed referral, assessment or treatment of patient	N
October 2023	Treatment - Delayed referral, assessment or treatment of patient	N

Incident Date	Incident Type	Generated a Patient Safety Incident Investigation?
October 2023	Treatment - Delayed referral, assessment or treatment of patient	N
November 2023	Treatment - Inappropriate referral, advice or treatment given to patient	N
January 2024	Access - Inappropriate admission, referral to hospital, patient transfer or discharge	N
January 2024	Referral for advice or guidance dealt with after more than 4 weeks	N
January 2024	Treatment - Delayed referral, assessment or treatment of patient	N
January 2024	Treatment - Delayed referral, assessment or treatment of patient	N
February 2024	Treatment - Delayed referral, assessment or treatment of patient	N
February 2024	Treatment - Delayed referral, assessment or treatment of patient	N
February 2024	Access - Inappropriate admission, referral to hospital, patient transfer or discharge	N
March 2024	Treatment - Delayed referral, assessment or treatment of patient	N
March 2024	Treatment - Delayed referral, assessment or treatment of patient	N
March 2024	Treatment - Delayed referral, assessment or treatment of patient	N
April 2024	Treatment - Inappropriate referral, advice or treatment given to patient	N
April 2024	Treatment - Delayed referral, assessment or treatment of patient	N
April 2024	Treatment - Delayed referral, assessment or treatment of patient	N
April 2024	Delayed referral, assessment or treatment of patient	N
April 2024	Delayed referral, assessment or treatment of patient	N
May 2024	Delayed referral, assessment or treatment of patient	N
May 2024	Delayed referral, assessment or treatment of patient	N
May 2024	Delayed referral, assessment or treatment of patient	N

Incident Date	Incident Type	Generated a Patient Safety Incident Investigation?
May 2024	Delayed referral, assessment or treatment of patient	N
June 2024	Delayed referral, assessment or treatment of patient	N
June 2024	Delayed referral, assessment or treatment of patient	N
July 2024	Delayed referral, assessment or treatment of patient	N
July 2024	Delayed referral, assessment or treatment of patient	N
July 2024	Delayed referral, assessment or treatment of patient	N
August 2024	Delayed referral, assessment or treatment of patient	N
August 2024	Delayed referral, assessment or treatment of patient	N
September 2024	Delayed referral, assessment or treatment of patient	N
September 2024	Delayed referral, assessment or treatment of patient	N
September 2024	Delayed referral, assessment or treatment of patient	N
November 2024	Delayed referral, assessment or treatment of patient	N
November 2024	Delayed referral, assessment or treatment of patient	N

Lost, Delayed or Unprocessed Cancer Referrals

Serious Incidents/Serious Untoward Incidents (SI's/SUI's)/Patient Safety

Incident Reports - For The Period 1 January 2022 to 31 December 2024

Incident Date	Incident Type	Recorded Harm	Any Summary Reports, Learning Reviews or Board Papers Summarising Incidents That Are Publicly Available
June 2022	Admission and Referrals/Treatment - Delayed referral, assessment or treatment of patient	Severe Harm (Severity 4 Major)	None
August 2022	Diagnosis and Diagnostic Services/Diagnosis - Failure or delay to diagnose, wrong diagnosis	Severe Harm (Severity 4 Major)	None
October 2022	Clinical Treatment and Care Pathways/Access - Booking of appointments or documentation relating to appointments	Severe Harm (Severity 4 Major)	None
January 2023	Clinical Treatment and Care Pathways/Access - Booking of appointments or documentation relating to appointments	Severe Harm (Severity 4 Major)	None
July 2023	Diagnosis and Diagnostic Services/Diagnosis - Failure or delay to diagnose, wrong diagnosis	Fatal Harm (Severity 5 Catastrophic)	None