

FOI REF: 25/889

31st December 2025

Eastbourne District General Hospital

Kings Drive
Eastbourne
East Sussex
BN21 2UD

Tel: 0300 131 4500
Website: www.esht.nhs.uk

FREEDOM OF INFORMATION ACT

I am responding to your request for information under the Freedom of Information Act. The answers to your specific questions are as follows:

1. **Who is your current supplier of linen and laundry services.**

[Salisbury Linen Services.](#)

2. **Which supplier site is your linen delivered from.**

[Eastbourne Hospital Laundry.](#)

3. **Does the supplier and the site that processes your linen hold EN14065 accreditation to demonstrate compliance with HTM01-04 (previously called CFPP01-04).**

[Yes, our supplier and processing site is EN14065 accredited.](#)

4. **When this contract was last tendered.**

[13th December 2021.](#)

5. **What was the OJEU reference number for the tender or the framework reference.**

[CCS-LLS-0029-2021.](#)

6. **When is your contract up for retender.**

[April 2027.](#)

7. **What is your annual spend on linen and laundry services with your supplier.**

[£1,403,637.90](#)

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8. **What is the weekly volume of number of linen pieces required by your hospital/s (Linen pieces can include all items on linen hire and trust owned).**

On average the Trust requires 80,757 items per week.

9. **Who is the key contact for the linen contract at your hospital (name, position and email address).**

Russell Sherry
Trust Facilities Manager- Hotel services

We are unable to provide the contact details of staff as we consider this information to be exempt from release in accordance with section 44 of the Freedom of Information Act (Prohibition on disclosure) and would refer to the Privacy and Electronic Communications EC Directive Regulations 2003 which provide specific rules on electronic communication services, including marketing (by phone, fax, email or text) and keeping communications services secure. We will not provide any information that could result in the transmission of unsolicited communications which may place an unacceptable risk to our email network and could also have a detrimental impact on patient care and treatment.

The contact number for the Trust is accessible on the Trust website <http://www.esht.nhs.uk>.

This is an absolute exemption and there is, therefore, no requirement to consider the public interest.

If I can be of any further assistance, please do not hesitate to contact me.

Should you be dissatisfied with the Trust's response to your request, you have the right to request an internal review. Please write to the Freedom of Information Department (esh-tr.foi@nhs.net), quoting the above reference, within 40 working days. The Trust is not obliged to accept an internal review after this date.

Should you still be dissatisfied with your FOI request, you have the right of complaint to the Information Commissioner at the following address:

The Information Commissioner's Office
Wycliffe House
Water Lane
Wilmslow
Cheshire SK9 5AF

Telephone: 0303 123 1113

Yours sincerely

Freedom of Information Department

esh-tr.foi@nhs.net