

FOI Ref: 26/142

18th March 2026

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Further to your recent request for information made under the Freedom of Information Act (FOIA) 2000, I now set out our answers to your specific questions, and any clarifications sought and provided, as follows:

1. Payroll and Pensions Outsourcing

Does your organisation outsource its payroll and pensions function? If yes, please provide:

- The name of the outsourced service provider
- The contract duration (in years)
- The contract end date

	Outsourced Payroll and Pension (yes/no)?	Name of the outsourced service provider?	Contract duration (in years)?	Contract end date?
Payroll and Pension Services	Yes	The Contract that East Sussex Healthcare NHS Trust have is a collaboration with Sussex Health and Care Partnership Hub working in partnership with NHS Shared Business Services.	8 Years	31/03/2030

2. Workforce and HR processes

Does your organisation outsource any other workforce and HR processes? If yes, please confirm:

No.

- Which workforce and HR services your organisation outsources, to which supplier(s)

Not applicable.

3. Smartcard production and management

Does your organisation outsource smartcard production & management?

No.

If yes, please provide:

- **The name of the outsourced service provider**

Not applicable.

If no, please confirm:

- **Which department is responsible for providing the service**

Digital Registration Authority.

- **Whether you provide this service to other organisations**

Yes.

I trust this information is helpful in its detail or explanation however, if you are dissatisfied with the response, then you have the right to request an internal review. If you wish to seek an internal review, please write to the Freedom of Information Team at esh-tr.foi@nhs.net quoting the above FOI reference number, within 40 working days. Please note the Trust is not obliged to accept a request for an internal review after this time period.

Yours faithfully

Freedom of Information (FOI) Team
East Sussex Healthcare NHS Trust
0300 131 4716
Core Hours of Business: Monday to Friday 9.00am to 4.00pm