

7th April 2026

Eastbourne District General Hospital
Kings Drive
Eastbourne
East Sussex
BN21 2UD

Tel: 0300 131 4500
Website: www.esht.nhs.uk

Further to your recent request for information made under the Freedom of Information Act (FOIA) 2000, I now set out our answers to your specific questions, and any clarifications sought and provided, as follows:

- 1. Do you have a system to track Hepatology patients on care protocols that allows remote monitoring or PIFU or is this currently a manual solution/recorded using a spreadsheet?**

East Sussex Healthcare NHS Trust currently uses a spreadsheet to track Hepatology patients.

- 2. If you have a system which system do you use and does it have a portal that the patients can access?**

Not applicable.

- 3. If you have a system when is this contract due for renewal?**

Not applicable.

- 4. What is the annual cost of supporting this system?**

Not applicable.

- 5. Who is the key contact for the service and what is that persons email address?**

Dr Zubir
Consultant Lead for Hepatology.

We are unable to provide the contact details of staff as we consider this information to be exempt from release in accordance with section 44 of the Freedom of Information Act (Prohibition on disclosure) and would refer to the Privacy and Electronic Communications EC Directive Regulations 2003 which provide specific rules on electronic communication services, including marketing (by phone, fax, email or text) and keeping communications services secure. We will not provide any information that could result in the transmission of unsolicited communications which may place an unacceptable risk to our email network and could also have a detrimental impact on patient care and treatment.

The contact number for the Trust is as per our letterheading.

This is an absolute exemption and there is, therefore, no requirement to consider the public interest.

I trust this information is helpful in its detail or explanation however, if you are dissatisfied with the response, then you have the right to request an internal review. If you wish to seek an internal review, please write to the Freedom of Information Team at esh-tr.foi@nhs.net quoting the above FOI reference number, within 40 working days. Please note the Trust is not obliged to accept a request for an internal review after this time period.

Yours faithfully

Freedom of Information (FOI) Team
East Sussex Healthcare NHS Trust
0300 131 4716
Core Hours of Business: Monday to Friday 9.00am to 4.00pm