

28<sup>th</sup> May 2026

Eastbourne District General Hospital

Kings Drive  
Eastbourne  
East Sussex  
BN21 2UD

Tel: 0300 131 4500  
Website: [www.esht.nhs.uk](http://www.esht.nhs.uk)

Further to your recent request for information made under the Freedom of Information Act (FOIA) 2000, I now set out our answers to your specific questions, and any clarifications sought and provided, as follows:

**I would be grateful if you could provide the following information:**

- 1) Contact details for relevant departments within the Trust, particularly those relating to Digital, IT, Clinical Informatics, or Innovation (e.g. shared or generic email inboxes and main telephone numbers).**

East Sussex Healthcare NHS Trust (ESHT) are unable to provide the contact details of staff as we consider this information to be exempt from release in accordance with Section 44 of the Freedom of Information Act (Prohibition on Disclosure) and would refer you to the Privacy and Electronic Communications EC Directive Regulations 2003 which provide specific rules on electronic communication services, including marketing (by phone, fax, email or text) and keeping communication services secure. Given this, we will not provide any information that could result in the transmission of unsolicited communications which may place an unacceptable risk to our email network and could also have a detrimental impact on patient care and treatment.

This is an absolute exemption and there is, therefore, no requirement to consider the public interest.

However, we can confirm the telephone number for ESHT is 0300 131 4500.

- 2) Any role-based or shared contact details (e.g. group email addresses) used for senior leadership functions within these areas (for example, CIO office, CCIO function, Digital Directorate, or equivalent), where such contact points exist.**

Section 44 applied, please see above.

- 3) A list of senior roles within the Trust responsible for Digital and Clinical Informatics functions, including job titles only (for example: CIO, CCIO, CNIO, Director of Digital, Head of IT), without personal names.**

- Associate Director of ESHT Digital
- Electronic Patient Record (EPR) Programme Director
- Deputy Associate Director of Operations - ESHT Digital
- Head Of Digital Delivery

- Head of Clinical Information Systems
- Chief Nursing Information Officer
- Digital Programme Manager
- Digital Redevelopment Architect
- COIN Technical Architect
- Consultant Emergency Medicine (but who is also Digital Lead Emergency Department and Chief Clinical Information Officer)

**4) Where available, any published organisational charts or structural information relating to these teams.**

Please refer to the link below for 'Who's Who at East Sussex Healthcare NHS Trust', which contains published organisational and structural information where available.

<https://www.esht.nhs.uk/wp-content/uploads/2025/05/Whos-who-at-East-Sussex-Healthcare-NHS-Trust.pdf>

I trust this information is helpful in its detail or explanation however, if you are dissatisfied with the response, then you have the right to request an internal review. If you wish to seek an internal review, please write to the Freedom of Information Team at [esh-tr.foi@nhs.net](mailto:esh-tr.foi@nhs.net) quoting the above FOI reference number, within 40 working days. Please note the Trust is not obliged to accept a request for an internal review after this time period.

Yours faithfully

Freedom of Information (FOI) Team  
East Sussex Healthcare NHS Trust  
0300 131 4716  
Core Hours of Business: Monday to Friday 9.00am to 4.00pm