

FOI REF: 26/374

23<sup>rd</sup> June 2026

Eastbourne District General Hospital

Kings Drive  
Eastbourne  
East Sussex  
BN21 2UD

Tel: 0300 131 4500  
Website: [www.esht.nhs.uk](http://www.esht.nhs.uk)

Further to your recent request for information made under the Freedom of Information Act (FOIA) 2000, I now set out our answers to your specific questions, and any clarifications sought and provided, as follows:

**I am writing to request the following information regarding your organisation's Managed Print Services Agreement(s):**

- 1) **Please confirm the name of the supplier(s) currently providing the managed print or multifunction device services?**

Canon.

- 2) **Please confirm the approximate number of devices included (MFDs/printers)?**

300.

- 3) **Whether the contract includes software solutions (e.g. print management tools such as Papercut, Kofax, Uniflow)?**

Yes – the contract includes a software solution.

- 4) **Please confirm whether the Managed Print Service Agreement is an on-premises or cloud-based solution?**

It is an on-site solution.

- 5) **Please confirm if the Trust Manages the Server / Infrastructure or managed by the incumbent for the MPS agreement?**

It is managed by East Sussex Healthcare NHS Trust (ESHT).

- 6) **Please confirm the following Contract details:**

- a) **Contract start date.**

1<sup>st</sup> January 2025.

**b) Contract end date.**

31<sup>st</sup> December 2029.

**c) Contract length (including any extension options).**

5 years, plus a 1-year extension option.

**d) Annual contract value or estimated total contract value.**

£254,000 (excluding VAT) – Estimated annual cost.

**e) Contracted volumes - Mono & Colour.**

No.

**f) If no contracted volumes, please confirm the approximate annual mono and colour volumes?**

Approximate annual volumes:

Mono: 18,000,000

Colour: 1,800,000

**7) Please confirm whether the contract was awarded via a framework and state which one.**

Crown Commercial Services MFD Framework RM6174.

**8) Could you please confirm if the Trust intends to re-tender the service upon contract expiry.**

Yes – ESHT does intend to re-tender the service upon contract expiry.

I trust this information is helpful in its detail or explanation however, if you are dissatisfied with the response, then you have the right to request an internal review. If you wish to seek an internal review, please write to the Freedom of Information Team at [esh-tr.foi@nhs.net](mailto:esh-tr.foi@nhs.net) quoting the above FOI reference number, within 40 working days. Please note the Trust is not obliged to accept a request for an internal review after this time period.

Yours faithfully

Freedom of Information (FOI) Team  
East Sussex Healthcare NHS Trust  
0300 131 4716  
Core Hours of Business: Monday to Friday 9.00am to 4.00pm