

29<sup>th</sup> June 2026

Eastbourne District General Hospital

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Further to your recent request for information made under the Freedom of Information Act (FOIA) 2000, I now set out our answers to your specific questions, and any clarifications sought and provided, as follows:

**Under the FOI Act I would like to request the number of complaints to maternity services broken down by each year from 2015-2025.**

Please see the table below for the number of complaints to maternity services, broken down as requested:

Year	Number of Complaints
2015	27
2016	18
2017	19
2018	16
2019	16
2020	19
2021	15
2022	13
2023	11
2024	18
2025	24

I trust this information is helpful in its detail or explanation however, if you are dissatisfied with the response, then you have the right to request an internal review. If you wish to seek an internal review, please write to the Freedom of Information Team at [esh-tr.foi@nhs.net](mailto:esh-tr.foi@nhs.net) quoting the above FOI reference number, within 40 working days. Please note the Trust is not obliged to accept a request for an internal review after this time period.

Yours faithfully

Freedom of Information (FOI) Team  
East Sussex Healthcare NHS Trust  
0300 131 4716  
Core Hours of Business: Monday to Friday 9.00am to 4.00pm