

FOI REF: 26/280

9th July 2026

Eastbourne District General Hospital

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Further to your recent request for information made under the Freedom of Information Act (FOIA) 2000, I now set out our answers to your specific questions, and any clarifications sought and provided, as follows:

I am seeking information relating to your Trust's use of clinical insourcing and outsourcing services, as well as associated workforce/staffing provision where applicable.

1) Supplier Details (Insourcing & Outsourcing):

Please provide the names of all suppliers engaged by the Trust for:

- a) Clinical insourcing services (e.g. waiting list initiatives delivered on Trust sites).**
- b) Clinical outsourcing services (e.g. activity delivered off-site or via third-party providers).**

Please see the attached document - 'FOI 26-280 Response'.

Please note that we have applied S43(2) to Pain Management Services MSK and Radiology Reporting.

Whilst the Trust holds the information requested, it is applying a Section 43(2) exemption in relation to this part of the request as the release of the information is likely to prejudice its commercial interests.

In applying the exemption consideration has been given to the public interest in enabling scrutiny of public sector decision making and the general public interest in accountability and transparency.

We have concluded that disclosure at this stage could prejudice the ongoing procurement representation and the legal advice process and could have a negative impact on the Trust's commercial position.

In this instance, we consider that the public interest in withholding the information is greater than the public interest in disclosing the information.

2) Services Provided:

For each supplier listed above, please confirm the clinical specialties or service lines delivered (e.g. Dermatology, Endoscopy, ENT, Diagnostics, Gynaecology, etc.).

Please see the attached document - 'FOI 26-280 Response' and note that we have applied S43(2) to Pain Management Services MSK and Radiology Reporting, please refer to question 1.

3) Expenditure:

Please provide total expenditure with each supplier (ideally split by insourcing vs outsourcing where applicable):

- a) Financial Year 2024/25 (full year actuals).**
- b) Financial Year 2025/26 (year-to-date or forecast, if available).**

Please see the attached document - 'FOI 26-280 Response'.

4) Procurement Route & Frameworks Used:

Please provide details of how these services were procured, including:

- a) The framework(s) used for each service/supplier (where applicable), including but not limited to frameworks such as NHS Shared Business Services or Workforce Alliance.**

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- b) Confirmation where services have been procured outside of a framework, for example:**

- i) Direct award (non-framework).**
- ii) Trust standard contract / NHS Standard Contract.**
- iii) Local or bespoke procurement route.**

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In addition, please provide a list of all frameworks utilised by the Trust for:

iv) Clinical insourcing services.

v) Clinical outsourcing services.

Please see the attached document - 'FOI 26-280 Response' and note that we have applied S43(2) to Pain Management Services MSK and Radiology Reporting, please refer to question 1.

vi) Workforce/staffing (including locum, fixed-term, or agency supply).

For agency supply we use the Workforce Alliance framework, RM6281 and RM6277.

For fixed-term, most of the recruitment is handled internally by the Trust (using the Trust's Recruitment System).

However, for some specialist requirements, when the Trust is unable to recruit, outside suppliers are used to source for a particular role.

The framework used is below:

Health Trust Europe - Total Workforce Solutions III - National and International Permanent Recruitment

Please note that a 'locum' would either be via an agency supplier or on a fixed-term contract.

5) Forward Pipeline / Future Awards (2026/27):

Please see the attached document - 'FOI 26-280 Response' and note that we have applied S43(2) to Pain Management Services MSK and Radiology Reporting, please refer to question 1.

Where held, please provide details of any:

a) Planned, approved, or recently awarded contracts for clinical insourcing or outsourcing services expected to commence in financial year 2026/27.

Please see the attached document - 'FOI 26-280 Response' and note that we have applied S43(2) to Pain Management Services MSK and Radiology Reporting, please refer to question 1.

For each, please include (where available):

- i) Supplier name (if awarded).**
- ii) Specialty/service area.**
- iii) Anticipated start date.**

Please see the attached document - 'FOI 26-280 Response' and note that we have applied S43(2) to Pain Management Services MSK and Radiology Reporting, please refer to question 1.

I trust this information is helpful in its detail or explanation however, if you are dissatisfied with the response, then you have the right to request an internal review. If you wish to seek an internal review, please write to the Freedom of Information Team at esh-tr.foi@nhs.net quoting the above FOI reference number, within 40 working days. Please note the Trust is not obliged to accept a request for an internal review after this time period.

Yours faithfully

Freedom of Information (FOI) Team
East Sussex Healthcare NHS Trust
0300 131 4716
Core Hours of Business: Monday to Friday 9.00am to 4.00pm

FOI 26/280 - East Sussex Healthcare NHS Trust

Questions 1, 2 and 4

Q1	Q1a&b	Q2	Q4a	Q4b	Q4b	Q4b	
Financial Period	Provider	In/Out	Clinical Service	Framework	Procurement Route	Direct - Yes/No	Non Framework Contract
24/26	Section 43(2) applied, please refer to letter.	Section 43(2) applied, please refer to letter.	Pain Management Services MSK	Section 43(2) applied, please refer to letter.	Section 43(2) applied, please refer to letter.	Section 43(2) applied, please refer to letter.	Section 43(2) applied, please refer to letter.
24/26	Young Epilepsy	Out	EEG and video telemetry diagnostics services Epilepsy	N/A	Direct Award	y	
24/26	Section 43(2) applied, please refer to letter.	Section 43(2) applied, please refer to letter.	Radiology Reporting	Section 43(2) applied, please refer to letter.	Section 43(2) applied, please refer to letter.	Section 43(2) applied, please refer to letter.	Section 43(2) applied, please refer to letter.
24/25	Minerva Nursing Limited	In	Home First Bridging Service(Health Care Assistants)-DISCHARGE SUPPORT	HealthTrust Europe Framework TWS II - Lot 3b - Nursing and Care Services	Framework Direct Award	y	N/A
25/26	ID Medical	In	Autism assessments Paediatrics	N/A	Competitive PSR	n	NHS Standard Contract
24/26	Psicon	In	Autism assessments Paediatrics	N/A	Direct Award - Waiver	y	NHS Standard Contract
25/26	Integrated Family Healthcare Ltd	In	GP Support Services (Conquest Intermediate Care Ward)	N/A	Direct Award Urgent PSR	y	NHS Standard Contract
25/26	Minerva Nursing Limited	In	Home First Bridging Service(Health Care Assistants)-DISCHARGE SUPPORT	N/A	PSR Direct Award - Process C	y	NHS Standard Contract
24/26	Horder Health Care	Out	Outsourced Physio Services MSK	N/A	Direct Award	y	NHS Standard Contract
24/26	4Front Physiotherapy Ltd	Out	Outsourced Physiotherapy Services MSK	N/A	Direct Award	y	NHS Standard Contract
24/26	Portland Physiotherapy & Sports Inj Clin	Out	Outsourced Physiotherapy Services MSK	N/A	Direct Award	y	NHS Standard Contract
24/26	Southdowns Physiotherapy Ltd	Out	Outsourced Physiotherapy Services MSK	N/A	Direct Award	y	NHS Standard Contract
24/26	Wadhurst and Crowborough Physiotherapy	Out	Outsourced Physiotherapy Services MSK	N/A	Direct Award	y	NHS Standard Contract
24/26	Medical Imaging Partnership	Out	Radiology Scanning ESMSK	N/A	Direct Award	y	NHS Standard Contract
24/26	South Downs Health and Care Ltd	In	GP Support Services (Intermediate Care/Virtual Ward)	N/A	Direct Award OPTION C PSR	y	NHS Standard Contract
24/25	Healthcare Business Solutions UK Ltd	In	Neurology Triage Clinics (Neurology Consultants)	NHS England provision of Clinical Services via the Digital Mutual Aid System	Framework Direct Award	y	N/A
24/25	Elective Services Ltd	In	Cardiology ECHO Insourcing and Clinical Support Services	NHS SBS/18/CW/ZOC/9314	Framework Direct Award	y	N/A
24/25	Outpatient Network	In	ENT outpatient clinics insourcing (ENT Consultants)	NHS SBS10203	Framework Direct Award	y	N/A
24/26	Outpatient Network	In	Insourced Urogynaecology Service	NHS SBS10203	Framework Direct Award	y	N/A
25/26	Healthcare Business Solutions UK Ltd	In	Neurology Triage Clinics (Neurology Consultants)	NHS SBS10203	Framework Direct Award	y	N/A
25/26	Health Now Limited	In	Pathology insourcing Histopathology	NHS SBS10203	Framework further competition	n	N/A
24/26	Sussex Community Dermatology Service	Out	Dermatology Outsourcing	N/A	Direct Award	y	NHS Standard Contract
25/26	Sussex Community Dermatology Service	Out	Dermatology Outsourcing	N/A	Direct Award C	Y	NHS Standard Contract
25/26	Diagnexia UK Ltd	Out	Pathology Histopathology Referral Testing	Countess of Chester Teleradiology, Telepathology & Telemedicine Services	PCR Framework direct award	y	N/A
24/26	Source Bioscience UK Ltd	Out	Pathology Histopathology Referral Testing	Health Trust Europe HTE-010500	PCR Framework direct award	y	N/A
25/26	The Chasely Trust	Out	Physiotherapy Outsourcing, specialist Physico Therapy Services	N/A	Direct Award - Waiver	y	NHS Standard Contract
24/26	Inhealth Limited	Out	Radiology Scanning	N/A	Direct Award	y	Trust Lease Operating Agreement
24/26	Medical Imaging Partnership	Out	Radiology Scanning Conquest Hospital and Community Diagnostic Centre	N/A	Direct Award A	Y	NHS Standard Contract
24/26	Horder Health Care	Out	T & O Outsourcing	No	Direct Award A	Y	NHS Standard Contract
24/25	Cooden Medical Clinic	Out	Varicose Service Varicose Veins Pathway(DAS Vascular)	N/A	PSR Direct Award	y	NHS Standard Contract

Question 3 - Expenditure

Supplier Name	Spend FY 2024/25	Spend FY 2025/26
4FRONT PHYSIOTHERAPY	£244,274	£614,903
COODEN MEDICAL CLINIC	£501,421	£412,856
DIAGNEXIA UK LTD	£577,054	£447,217
ELECTIVE SERVICES LTD	£16,915	£0
HEALTH NOW LIMITED	£0	£103,690
HEALTHCARE BUSINESS SOLUTIONS UK LTD	£117,905	£151,592
ID MEDICAL GROUP LIMITED	£693,408	£1,156,051
INHEALTH LIMITED	£3,207,936	£3,185,698
INTEGRATED FAMILY HEALTHCARE LTD	£0	£71,040
MEDICAL IMAGING PARTNERSHIP LTD	£2,766,498	£3,912,432
MINERVA NURSING	£1,159,522	£2,096,081
OUTPATIENT NETWORK LIMITED	£432,907	£298,544
PORTLAND PHYSIOTHERAPY AND SPORTS	£11,655	£34,151
SOURCE BIOSCIENCE UK LTD	£1,185,233	£1,770,023
SOUTH DOWNS HEALTH AND CARE LTD	£408,067	£607,049
SOUTHDOWNS PHYSIOTHERAPY LTD	£62,123	£191,142
SUSSEX COMMUNITY DERMATOLOGY SERVICE	£1,560,346	£2,084,346
THE CHASELEY TRUST	£46,040	£46,820
THE HORDER CENTRE	£1,350,383	£2,979,413
WADHURST & CROWBOROUGH PHYSIOTHERAPY	£50,098	£138,158
YOUNG EPILEPSY	£40,446	£220

Question 5 - Forward Pipeline / Future Awards (2026/27)

Provider	Planned/Approved/Awarded	Clinical Service	Planned Start Date	Awarded Start Date
Benenden Hospital	Awarded	CT guided injection and ablation	11/05/2026	11/05/2026
Microbiology (UHSx)	planned	Provision of Microbiology Service	Unknown at this time.	Unknown at this time.
Pathology (UHSx)	Planned	Provision of Pathology Service	Unknown at this time.	Unknown at this time.
Pathology SCFT	Planned	Provision of Pathology Service	Unknown at this time.	Unknown at this time.
Allied Medical Ltd	Planned	MRI	Unknown at this time.	Unknown at this time.
Intersource	Awarded	One stop breast radiology	23/04/2026	23/04/2027
Eastbourne Healthcare Partnership	Awarded	Ultrasound non obstetric	n/a	28/04/2026
N/A	Planned	Outsourced Physiotherapy Services MSK	01/12/2026	n/a
N/A	Planned	Radiology Scanning ESMSK	01/12/2026	n/a