

24<sup>th</sup> July 2026

Eastbourne District General Hospital

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Further to your recent request for information made under the Freedom of Information Act (FOIA) 2000, I now set out our answers to your specific questions, and any clarifications sought and provided, as follows:

**I am writing to request information under the Freedom of Information Act regarding the National standards of healthcare cleanliness 2025, specifically the following:**

**1. New Cleaning Standards 2025**

- a. Are you adhering to all elements of the New Cleaning Standards 2025?**

[Yes, with the exception below.](#)

- b. If not, can you confirm what you are not carrying out fully, e.g. deep cleaning, check cleans etc.**

[Efficacy audits.](#)

**2. Check Cleaning**

- a. How do you deliver check cleaning across all cleaning elements, is check cleaning undertaken by a dedicated team or within the existing cleaning team structure?**

[With the existing cleaning team structure.](#)

**3. Performance Measurement**

- a. How do you measure and monitor the effectiveness of check cleaning?**

[Discussed with Infection Prevention Control at weekly housekeeping meetings.](#)

**4. Management Structure**

- a. What is the management structure for your cleaning services, how many layers of management and how many staff within each level?**

[Manager, assistant manager 6 x supervisors.](#)

**b. How many cleaning staff are allocated per supervisor?**

No allocation, all staff are managed by the 6 supervisors.

**5. Specialist Cleaning Teams**

**a. What specialist cleaning teams or resources do you have in place (e.g. deep cleaning, infection control cleaning, high-level cleaning, floor care, etc.)?**

We have a dedicated Rapid Response team which is made up of 6 members of staff. This team carry out full deep cleans of bed spaces, HPV of wards and floor maintenance.

I trust this information is helpful in its detail or explanation however, if you are dissatisfied with the response, then you have the right to request an internal review. If you wish to seek an internal review, please write to the Freedom of Information Team at [esh-tr.foi@nhs.net](mailto:esh-tr.foi@nhs.net) quoting the above FOI reference number, within 40 working days. Please note the Trust is not obliged to accept a request for an internal review after this time period.

Yours faithfully

Freedom of Information (FOI) Team  
East Sussex Healthcare NHS Trust  
0300 131 4716  
Core Hours of Business: Monday to Friday 9.00am to 4.00pm