

13th August 2026

Eastbourne District General Hospital

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Further to your recent request for information made under the Freedom of Information Act (FOIA) 2000, I now set out our answers to your specific questions, and any clarifications sought and provided, as follows:

We are currently reviewing and working towards standardising our Medicines Reconciliation (MR) process, including setting an expected time allocation per MR for ward technicians.

I would be grateful if you could provide some information on your current practice:

- 1. Do you use an electronic prescribing and administration (ePMA / EPA) system?**

Yes, we currently have an ePMA system, and will be undertaking a phased roll out of a new EPR/ePMA system later this year

- 2. What is your 24-hour MR completion rate? And number completed weekly/monthly**

MR started in 24 hours – Average over 12 months = 39%, June = 46% (569 patients).

Data not available for weekly numbers. Weekly and monthly numbers vary, with lower numbers started/completed at weekends due to skeleton staffing.

- 3. What percentage of MRs are completed by technicians compared to pharmacists?**

90% of MRs are completed by technicians compared to pharmacists.

- 4. How many MRs are technicians expected to complete per day?**

There is no set expectation in terms of a number to be completed per day. Technicians cover clusters of wards and manage their MRs and discharges daily, but this can be affected by operational and staffing pressures.

- 5. Do you have any timeframe on this activity?**

No.

6. Do you have a system in place to track the number of MRs completed by each technician per day?

There is no regular monitoring/tracking system in place.

I trust this information is helpful in its detail or explanation however, if you are dissatisfied with the response, then you have the right to request an internal review. If you wish to seek an internal review, please write to the Freedom of Information Team at esh-tr.foi@nhs.net quoting the above FOI reference number, within 40 working days. Please note the Trust is not obliged to accept a request for an internal review after this time period.

Yours faithfully

Freedom of Information (FOI) Team
East Sussex Healthcare NHS Trust
0300 131 4716
Core Hours of Business: Monday to Friday 9.00am to 4.00pm