

12th August 2026

Eastbourne District General Hospital

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Eastbourne
East Sussex
BN21 2UD

Tel: 0300 131 4500
Website: www.esht.nhs.uk

Further to your recent request for information made under the Freedom of Information Act (FOIA) 2000, I now set out our answers to your specific questions, and any clarifications sought and provided, as follows:

Car Parking Operations

- 1) **Do you currently use ANPR to manage your Patient & Visitor car parks? And if so, when was the current ANPR system installed?**

No, East Sussex Healthcare NHS Trust (ESHT) does not use ANPR to manage the Trust's Patient & Visitor car parks.

- 2) **If yes, is that for all the Patient & Visitor car parks or partial coverage?**

Not applicable.

- 3) **Are the ANPR car parks operated with or without barrier-controlled entry and exit?**

Not applicable.

- 4) **Are free-of-charge disabled bays located within or outside of the ANPR car parks?**

Not applicable.

- 5) **If within, what method do blue-badge holders use to be able to exit the car park/site without making payment?**

Not applicable.

- 6) **Do you currently use ANPR to manage your staff car parks?**

No.

- 7) **If yes, is that for all staff car parks or partial coverage?**

Not applicable.

- 8) Are your ANPR cameras located at car park entrances/exits to capture only vehicles which are parking, or at the main entrance point to the hospital site to capture all vehicles entering the site?

Not applicable.

- 9) If at the site entrance, is there a time limit by which vehicles can leave without having to pay or being liable for a Parking Charge Notice?

Not applicable.

- 10) If drivers are accessing the site and are not expected to pay e.g. deliveries, by what method does the driver validate their parking to be able to exit the site without having to pay or being liable for a Parking Charge Notice?

Not applicable.

- 11) Do you use parking attendants to patrol your car parks?

Yes.

- 12) If yes, are these Trust employees or from an external company?

ESHT employees.

- 13) If Trust employees, do they undertake other duties such as security?

No, parking related duties only.

- 14) How many parking attendants cover your sites (regardless whether they are Trust employed or contractors) and is the coverage 24/7/365?

3 whole time equivalent per site. Working Hours Monday to Sunday everyday, shift cover from 7.30 am to 7.00 pm.

- 15) How many car parking spaces does the Trust have (split by site if a multi-site Trust), with the figure being split by staff, Patients & Visitors and Blue Badge holders?

Total Conquest Hospital	1141	Total Eastbourne Hospital	1134
Public Parking	150	Public Parking	274
Public Disabled	28	Public Disabled	20
Staff Parking	963	Staff Parking	840

- 16) If your car parking service is not managed in-house, do you have a car park management contract with an external company?

Not applicable.

- 17) If yes, who is that company?

Not applicable.

- 18) Is this contract on a zero-cost basis to the Trust? For example, does the contractor supply, install and maintain the system at no cost to the Trust?**

Not applicable.

- 19) If not, what costs are charged to the Trust?**

Not applicable.

- 20) What are the contact details for the person responsible for parking matters at your Trust?**

The Trust Operational Facilities Manager is the person responsible for parking matters within ESHT.

However, according to our Freedom of Information Policy we only release the names of staff on Band 8a and above. The post of Trust Operational Facilities Manager is below a Band 8a and therefore the details requested cannot be provided.

I can confirm however that our Deputy Director, Facilities Services is Michelle Clements and has overall responsibility for the Trust Operational Facilities Manager roles.

We are unable to provide the direct contact details of staff as we consider this information to be exempt from release in accordance with Section 44 of the Freedom of Information Act (Prohibition on disclosure) and would refer to the Privacy and Electronic Communications EC Directive Regulations 2003 which provide specific rules on electronic communication services, including marketing (by phone, fax, email or text) and keeping communications services secure. We will not provide any information that could result in the transmission of unsolicited communications which may place an unacceptable risk to our email network and could also have a detrimental impact on patient care and treatment.

This is an absolute exemption and there is, therefore, no requirement to consider the public interest.

However, we can confirm the main contact telephone number for ESHT is 0300 131 4500.

- 21) Who undertakes and funds car park and roadway repairs i.e. in-house parking management services, in-house Estates, or an external company?**

In House Facilities Teams.

- 22) On a typical day, does the capacity of your staff, patient & visitor, and Blue-Badge car parks meet the level of demand from users?**

No.

Car Parking Revenue

- 23) What was the total revenue generated from Patient & Visitor car parking charges (the revenue generated from Patients & Visitors having to pay to park on site) for every hospital within your Trust for the full financial year 2025/2026?

Conquest Hospital	£462,472
Eastbourne District General Hospital	£764,235
Total	<u>£1,226,707</u>

- 24) Does the Trust retain 100% of this revenue or, is there a revenue share arrangement with an external parking contractor? If so, what % of this income does the Trust receive?

ESHT retains 100% of the revenue generated from the Patient and Visitor car parking charges.

- 25) What was the total revenue generated from staff car parking charges (the revenue generated from all forms of staff permits) for every hospital within your Trust for the full financial year 2025/2026?

Conquest Hospital	£0
Eastbourne District General Hospital	£290,167
Total	<u>£290,167</u>

- 26) Does the Trust retain 100% of this revenue or, is there a revenue share arrangement with an external parking contractor? If so, what % of this income does the Trust receive?

ESHT retains 100% of the revenue generated from staff car parking charges.

- 27) What is the current charging tariff for patients and visitors, and what concessions are available? Supply URL if information is on your public website

Please access the charging tariff for patients and visitors via the following link:

<https://www.esht.nhs.uk/?s=parking>

- 28) When were patient/visitor tariffs last increased?

January 2026.

- 29) What is the current charging tariff for staff permit holders, and how are permits paid e.g. salary deduction, pay as you go, permits purchased from an external company, etc.?

Staff Band	Permanent staff		Bank/TWS/Non-Trust
	(monthly via salary)	Annual cost	Pay on Collection
Band 2-5	£4.17	£50	£50
Band 6-7	£8.34	£100	£100
Band 8+	£10.00	£120	£120

- 30) When were staff parking charges last increased?

April 2025.

Car Parking Enforcement

- 31) How many Parking Charge Notices were issued within your NHS Trust in the last full financial year 2025/2026

2025-2026 – 593, only reinstated in October 2025

- 32) What was the total revenue generated from those PCNs in the last full financial year 2025/2026

Total October 2025 to July 2026 = £18,620.

- 33) How many of those PCNs were cancelled on appeal?

103 cancelled, only re-instated in October 2025.

- 34) Does the Trust receive any of the Parking Charge Notice revenue generated, if so, what % of the revenue does the Trust receive?

50%.

- 35) Can the Trust cancel any Parking Charge Notice that they request to be cancelled or are there limits in place e.g. 'x' number per month?

Yes, ESHT can cancel any parking charge notice.

- 36) If so, is the Trust charged for cancelling a Parking Charge Notice and, if so, what is that cost?

£14.

- 37) What is the current Parking Charge Notice value (full charge and 14-day discounted value) if issued for a contravention in one of your car parks?

£70.00 reduced to £35.00 if paid within 14 days.

38) Does the Trust (or your external supplier if applicable) pursue unpaid PCNs via a debt collection agency?

Yes.

39) Does the Trust (or external supplier) pursue unpaid Parking Charge Notices via court action? If so, how many cases went to court in the last full financial year 2025/26 or, for the most recent 12-month period?

ESHT's external supplier would pursue any unpaid Parking Charge Notices via court action. There have been no cases that went to court in the last financial year 2025/26.

I trust this information is helpful in its detail or explanation however, if you are dissatisfied with the response, then you have the right to request an internal review. If you wish to seek an internal review, please write to the Freedom of Information Team at esh-tr.foi@nhs.net quoting the above FOI reference number, within 40 working days. Please note the Trust is not obliged to accept a request for an internal review after this time period.

Yours faithfully

Freedom of Information (FOI) Team
East Sussex Healthcare NHS Trust
0300 131 4716
Core Hours of Business: Monday to Friday 9.00am to 4.00pm