

7th September 2026

Eastbourne District General Hospital

Kings Drive
Eastbourne
East Sussex
BN21 2UD

Tel: 0300 131 4500
Website: www.esht.nhs.uk

Further to your recent request for information made under the Freedom of Information Act (FOIA) 2000, I now set out our answers to your specific questions, and any clarifications sought and provided, as follows:

Under the Freedom of Information Act 2000, I would like to request the following information for your NHS Trust:

- 1. Please confirm whether the Trust currently uses the Optica Inpatient CCS system. If yes, please specify whether the Trust uses:**

No

- a) the Waitlist module; and/or
- b) the Theatre module.

Not applicable.

- 2. Please confirm whether the Trust currently uses any Optica software products or solutions. If yes, please specify which products/modules are in use.**

Not applicable.

- 3. Please provide the number of patients who underwent procedures in the Trust's theatres during:**

- a) the most recent complete financial year; and
- b) each of the previous three financial years.

Financial Year	Number of Procedures
2025/26	24133
2024/25	23676
2023/24	22466
2022/23	34144

4. If the Trust uses Optica, please provide any recorded information held by the Trust regarding the percentage change in average delayed days for patients following the implementation of Optica, including any analysis reported over:

- a) 7 days;**
- b) 14 days; and**
- c) 21 days.**

Not applicable.

5. If this information is not held in this format, please provide any equivalent analysis, reports, or metrics relating to reductions in delayed days, length of stay, or discharge delays associated with the use of Optica.

Not applicable.

6. If the Trust uses Optica, please provide the number of patients discharged from hospital where the Trust has recorded, measured, or reported that Optica contributed to or facilitated the discharge process. If no such measure is held, please provide any equivalent discharge-related metrics used to assess the impact of Optica.

Not applicable.

I trust this information is helpful in its detail or explanation however, if you are dissatisfied with the response, then you have the right to request an internal review. If you wish to seek an internal review, please write to the Freedom of Information Team at esh-tr.foi@nhs.net quoting the above FOI reference number, within 40 working days. Please note the Trust is not obliged to accept a request for an internal review after this time period.

Yours faithfully

Freedom of Information (FOI) Team
East Sussex Healthcare NHS Trust
0300 131 4716
Core Hours of Business: Monday to Friday 9.00am to 4.00pm