

2nd October 2026

Eastbourne District General Hospital

Kings Drive
Eastbourne
East Sussex
BN21 2UD

Tel: 0300 131 4500
Website: www.esht.nhs.uk

Further to your recent request for information made under the Freedom of Information Act (FOIA) 2000, I now set out our answers to your specific questions, and any clarifications sought and provided, as follows:

I am writing to request the following data under the Freedom of Information Act (FOIA):

- 1. An annual breakdown since 2020 of the number of people treated at your A&E department(s) for injuries connected to an electric bike.**

East Sussex Healthcare NHS Trust (ESHT) does not code patient attendances to its Accident and Emergency (A&E) Departments to this degree of detail. In order for ESHT to try and obtain this information, it would need to review the records of every patient attendance to see if it is documented that the patient's injuries were connected to an electric bike (e-bike). Given our A&E Departments see, on average, 12,000 patient attendances a month, a 10-minute review of every patient attendance between 1 January 2020 and 31 August 2026 would take in excess of 140,000 hours to complete. We are therefore applying Section 12(1) to this part of your request made under the Freedom of Information (FOI) Act.

Section 12(1) of the Act allows a public authority to refuse to comply with a request for information if the authority estimates that the cost of compliance would exceed the 'appropriate limit', as defined by the Freedom of Information and Data Protection (Appropriate Limit and Fees) Regulations 2004 (the Regulations). These state that this cost limit is £450 for public authorities which are not part of central government or the armed forces. The costs are calculated at £25 per hour per person regardless of the rate of pay, which means that the limit will be exceeded if the work involved would exceed 18 hours. The Trust estimates that the cost of complying with this request would significantly exceed the above limit.

- 2. An annual breakdown since 2020 of deaths registered at your trust caused by e-bike accidents;**

The Bereavement Team at ESHT have confirmed they have no record of a patient death caused by an accident with an e-bike.

- 3. Any record of whether the riders were working as food/delivery drivers;**

ESHT would not collect or record this information.

4. Any record of whether the bikes were altered/modified.

ESHT would not collect or record this information.

I trust this information is helpful in its detail or explanation however, if you are dissatisfied with the response, then you have the right to request an internal review. If you wish to seek an internal review, please write to the Freedom of Information Team at esh-tr.foi@nhs.net quoting the above FOI reference number, within 40 working days. Please note the Trust is not obliged to accept a request for an internal review after this time period.

Yours faithfully

Freedom of Information (FOI) Team
East Sussex Healthcare NHS Trust
0300 131 4716
Core Hours of Business: Monday to Friday 9.00am to 4.00pm