

FOI REF: 26/648

2nd October 2026

Eastbourne District General Hospital

Kings Drive
Eastbourne
East Sussex
BN21 2UD

Tel: 0300 131 4500
Website: www.esht.nhs.uk

Further to your recent request for information made under the Freedom of Information Act (FOIA) 2000, I now set out our answers to your specific questions, and any clarifications sought and provided, as follows:

I am writing to request information regarding NHS wheelchair services delivered by your NHS Trust.

East Sussex Healthcare NHS Trust (ESHT) no longer holds the contract for wheelchair services. Further information can be requested from NHS Surrey and Sussex Integrated Care Board (ICB), the statutory organisation responsible for commissioning wheelchair services across Surrey and Sussex, as they may be able to assist you with your request. You can reach their FOI Team via the email below:

sxicb.surreyandsussex.foi@nhs.net

Please provide the following information relating to the wheelchair service(s) currently delivered by your organisation.

1) Service and provider:

- a) Name of the wheelchair service.**
- b) Name of the organisation currently providing the service. Where the service is delivered directly by the Trust, please confirm this is an in-house/insourced service.**
- c) Where any part of the service is subcontracted, please provide the name of the subcontracted provider(s) and the elements of the service they deliver.**

[Not applicable to ESHT.](#)

2) Contract arrangements:

Where the service is commissioned under a formal contract or service agreement, please provide:

- a) Current annual contract value/budget.**
- b) Contract commencement date.**
- c) Initial contract term.**
- d) Details of any extension options.**
- e) Current contract expiry or renewal date.**
- f) Whether an extension has already been exercised.**

[Not applicable to ESHT.](#)

3) Service user/patient population:

- a) Total number of service users currently registered with, or actively known to, the wheelchair service.**

[Not applicable to ESHT.](#)

4) Current waiting list:

- a) Please provide the number of service users currently waiting for an assessment, intervention and/or provision of equipment.**

Where possible, please break this down by:

- i) Adults and children/young people.**
- ii) Routine and urgent cases.**
- iii) Assessment and equipment provision.**
- iv) Simple/standard and complex/specialist cases, using the classifications currently used by your service.**

[Not applicable to ESHT.](#)

5) Waiting times:

For the most recent complete reporting month or quarter, please provide:

- a) Average or median waiting time from referral to first assessment.**
- b) Average or median waiting time from assessment to provision of equipment.**
- c) Average or median total pathway time from referral to equipment provision.**
- d) Longest current wait.**
- e) Number of service users waiting over 18 weeks.**
- f) Number waiting over 26 weeks.**
- g) Number waiting over 52 weeks.**

Not applicable to ESHT.

I trust this information is helpful in its detail or explanation however, if you are dissatisfied with the response, then you have the right to request an internal review. If you wish to seek an internal review, please write to the Freedom of Information Team at esh-tr.foi@nhs.net quoting the above FOI reference number, within 40 working days. Please note the Trust is not obliged to accept a request for an internal review after this time period.

Yours faithfully

Freedom of Information (FOI) Team
East Sussex Healthcare NHS Trust
0300 131 4716
Core Hours of Business: Monday to Friday 9.00am to 4.00pm