FOI REF: 26/813

East Sussex Healthcare NHS Trust

24th November 2026

Eastbourne District General Hospital
Kings Drive
Eastbourne
East Sussex
BN21 2UD

Tel: 0300 131 4500
Website: www.esht.nhs.uk

Further to your recent request for information made under the Freedom of Information Act (FOIA) 2000, I now set out our answers to your specific questions, and any clarifications sought and provided, as follows:

Please provide the following information.

1. **The total amount spent by your organisation on translation and interpretation services for patients for languages other than English in each of the financial years 2023/24, 2024/25 and 2025/26. Please include external contracts and suppliers (face-to-face, telephone and video interpreting, and written translation) and, if separately identifiable, the cost of in-house interpreters or translators. Please exclude British Sign Language, Welsh and Gaelic.**

   I can confirm that we hold the information requested above. However, the information is exempt from disclosure under Section 21 of the Freedom of Information Act 2000. This is because the information is accessible to you, as it is already in the public domain and can be accessed by searching 'Translation' via the following link:

   https://www.esht.nhs.uk/about-us/contact-us/freedom-of-information/foi-disclosure-log/

   This is an absolute exemption and therefore carries no requirement to consider the public interest.

2. **Only if readily held: the main supplier(s) used in 2025/26 and the five languages with the highest spend or number of requests in that year.**

   The main foreign language providers for 2025/26 were Sussex Interpreting Services, DA Languages, Vandu Language Services Ltd and LanguageLine Solutions.

Rank	Language	Total Activity
1	Arabic	583
2	Bengali	448
3	Russian	408
4	Polish	346
5	Sorani	313

3. **The number of posts (FTE) currently in place whose main responsibility is supporting, liaising with or engaging migrants, refugees or asylum seekers (for example refugee and asylum seeker health coordinators, migrant health liaison roles or specialist interpreting service coordinators). Please exclude Overseas Visitor Managers and other staff whose role is charging rather than support. For each post, please give the job title and team, the grade or pay band of the post (for example Agenda for Change band), whether it is permanent or fixed-term, and whether it is funded wholly or partly by central government grant.**

   We do not have these posts at East Sussex Healthcare NHS Trust.

4. **The total combined cost of the posts in Q3 in 2025/26.**

   Not applicable.

I trust this information is helpful in its detail or explanation however, if you are dissatisfied with the response, then you have the right to request an internal review. If you wish to seek an internal review, please write to the Freedom of Information Team at esh-tr.foi@nhs.net quoting the above FOI reference number, within 40 working days. Please note the Trust is not obliged to accept a request for an internal review after this time period.

Yours faithfully

Freedom of Information (FOI) Team
East Sussex Healthcare NHS Trust
0300 131 4716
Core Hours of Business: Monday to Friday 9.00am to 4.00pm